



MICHAEL BERKOW, Director of Public Safety  
Public Safety – Irvine Police Department – (949) 724-7000

[www.irvinepd.org](http://www.irvinepd.org)

City of Irvine, One Civic Center Plaza, P.O. Box 19575, Irvine, California 92623-9575 (949) 724-6000  
"In Partnership with the Community"

\* April 22, 2002

Mr. and Mrs. Michael Laham  
164 Streamwood  
Irvine, CA 92620

Dear Mr. and Mrs. Laham:

Thank you for your letter dated April 16, 2002, regarding what you perceive to be a refusal by Irvine police officers to investigate complaints made on your behalf. I can assure you that the Irvine Police Department is dedicated to providing unbiased enforcement of the law to all parties.

We have been receiving an inordinate number of complaints regarding criminal vandalism and disturbances of the peace in your condominium complex. There appears to be an on-going issue between your neighbors and yourselves. Each complaint has been investigated on its own merits and we have contacted your neighbors when you have listed them as possibly involved in vandalism to your property. In an effort to better serve your community and to provide continuity in the investigation of this ongoing problem, I have assigned Officer Mary Kay Stephens to personally assess the underlying problem(s) in these calls in your area and to develop a plan to mitigate this situation. Officer Stephens will be gathering information on all the incidents in your area and will serve as the primary investigator for offenses reported to the police.

Hopefully, you and your neighbors will be able to enjoy your respective properties with no further intervention by the police. However, should it become necessary for Irvine officers to respond to criminal complaints in your area, rest assured that they will be handled thoroughly and diligently for the protection of all citizens.

Sincerely,

MICHAEL BERKOW  
Chief of Police

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