

SORRY WE MISSED YOU!

**A FIELD SERVICE REPRESENTATIVE FROM
COX COMMUNICATIONS WAS HERE TO
PERFORM ONE OF THE FOLLOWING:**

☒ CABLE SERVICE _____ PHONE SERVICE _____ COX @ HOME

☐ YOUR INSTALLATION/REPAIR ORDER HAS BEEN
COMPLETED

☐ WE WERE UNABLE TO COMPLETE YOUR
INSTALLATION OR CHANGE SERVICE - PLEASE CALL
TO RESCHEDULE YOUR APPOINTMENT.

☐ TO DISCONNECT YOUR SERVICE. (ALL CABLE
EQUIPMENT SHOULD BE RETURNED TO AVOID
PENALTIES).

☒ SERVICE TECHNICIAN HAS DETERMINED THAT THE
SERVICE PROBLEM:

☒ MAY EXIST WITHIN YOUR HOME'S WIRING.
ACCESS IS REQUIRED TO RESOLVE THE PROBLEM.
IF YOU CONTINUE TO EXPERIENCE A PROBLEM,
PLEASE CALL AND SCHEDULE AN APPOINTMENT.

_____ IS IN OUR DISTRIBUTION NETWORK.
REPAIRS ARE UNDERWAY AND SHOULD BE
COMPLETED WITHIN _____ DAYS.

Date 5/20/03 Time 3:20 pm

**PLEASE CALL US AT
THE NUMBER LISTED BELOW**

COX COMMUNICATIONS REPRESENTATIVE
(949) 240-1212

COX
COMMUNICATIONS

29947 Avenida De Las Banderas
Rancho Santa Margarita, CA 92688