

SORRY WE MISSED YOU!

**A FIELD SERVICE REPRESENTATIVE FROM
COX COMMUNICATIONS WAS HERE TO
PERFORM ONE OF THE FOLLOWING:**

☒ CABLE SERVICE ☐ PHONE SERVICE ☐ COX @ HOME

- ☐ YOUR INSTALLATION/REPAIR ORDER HAS BEEN COMPLETED
- ☐ WE WERE UNABLE TO COMPLETE YOUR INSTALLATION OR CHANGE SERVICE - PLEASE CALL TO RESCHEDULE YOUR APPOINTMENT.
- ☐ TO DISCONNECT YOUR SERVICE. (ALL CABLE EQUIPMENT SHOULD BE RETURNED TO AVOID PENALTIES).
- ☐ SERVICE TECHNICIAN HAS DETERMINED THAT THE SERVICE PROBLEM:

_____ MAY EXIST WITHIN YOUR HOME'S WIRING. ACCESS IS REQUIRED TO RESOLVE THE PROBLEM. IF YOU CONTINUE TO EXPERIENCE A PROBLEM, PLEASE CALL AND SCHEDULE AN APPOINTMENT.

_____ IS IN OUR DISTRIBUTION NETWORK. REPAIRS ARE UNDERWAY AND SHOULD BE COMPLETED WITHIN _____ DAYS.

Date 5/31/03 Time 11:00 AM

**PLEASE CALL US AT
THE NUMBER LISTED BELOW**

COX COMMUNICATIONS REPRESENTATIVE

(949) 240-1212

COX
COMMUNICATIONS

29947 Avenida De Las Banderas
Rancho Santa Margarita, CA 92688