

July 19, 2006

Marsha Jordan-Gee
Group Health Cooperative
700 North Lily Road
Olympia, WA 98506
Phone 360-923-7010
Fax 360-923-7099

To Ms. Gee,

Subject: Medical History # 02841648

Yes, we personally edited my FYI file in front of Jill Rosenthal's nurse, **but Jill Rosenthal refused to honor my request to put in it that I am allergic to steroids.** I already stated this in my letter that you have.

✓ According to your letter, you claim that steroids are natural, so either one cannot be allergic to them or one can only be allergic to one type of steroid. Tomatoes are natural too, but people are allergic to any and all types of tomatoes.

X According to your letter, you claim that the steroid, betamethasone, not the anti-fungal agent, clotrimazole, caused my improvement where the ring worm was concerned. If that were true, then why did Yun-Sun Choe prescribed the anti-fungal cream, miconazole nitrate, without any steroids in it, to get rid of what he diagnosed as a yeast - fungus on my breast?

✓ **According to your letter, there is no evidence that I had an allergic reaction to steroids. However, you fail to tell me what constitutes an allergic reaction to steroids or an intolerance to steroids. Is that because you have no proof that I am NOT allergic to steroids other than lying doctors?** Because of what happened to my body, I have every reason to believe that I am allergic to steroids. As I stated in my letter, according to the English Dictionary the definition of an allergy is "a reaction to a previously encountered substance resulting in SKIN RASH" (Source - Random House Webster's College Dictionary p.35).

X **In your letter, you claim that steroids are to be used in life threatening situations, and that therefore, to list a patient as allergic to steroids is a great disservice to the patient. My sister's best friend who was a nurse died a horrible prolonged death from taking prescribed steroids.** And haven't you heard of the damage steroids can do to weight lifters? **PLEASE SPARE ME YOUR NONSENSE. WHY DON'T YOU TAKE STEROIDS YOURSELF IF YOU ARE SO FOND OF THEM?**

✓ In your letter, you claim that steroids block symptoms of allergy, and that temporary increase in the tiny blood vessels in the skin represent a normal temporary effect of topical steroids. (If John Hoagland-Scher would have just given me anti-fungal cream without the steroid component, my ring worm would have been cured and **I would not have had to undergo any reaction to steroids!**)

UPDATED
Attention!!! Please disregard my letter sent to you via fax dated 7/18/06. It was a draft! Here is the letter dated 7/19/06 that you are meant to have. Also note the additional information encircled on the last page that was added to it.

Elana Laham

X You state in your letter that I have a right to refuse to take steroids as long as I understand the risks of refusal of treatment. **There was no risk to not taking steroids because all I had was ring worm!** So why didn't John Hoagland-Scher just give me ring worm medication without steroids in it?!

You state that anti-fungal creams do not treat allergic reactions. I agree. But they do treat ringworm so, per my request, why didn't John Hoagland-Scher just give me anti-fungal cream without the steroid component?!

Group Health put in my medical file that I am allergic to demorral. Since it is already recorded in my medical file that I refuse to take any steroids, and so should not be given any, and that I had an adverse reaction to them, what is the matter with you that you are making such a big deal about putting in my medical file that I am allergic to steroids? **So it sounds like bull crap that you claim in your letter that you are concerned when you hear that your care does not meet a patient's expectations and that my comments will improve the healthcare experience of your patients.**

X Your letter to me strongly implies that, apparently, you are trying to shove steroids down patient's throats even if it harms or kills them. **Is that because steroids have become the new rave in the medical profession so you collect some sort of monetary premium for every time that you can get away with prescribing a steroid to a patient?**

X You need to pay attention to my letter and stop twisting my words around! **I never said to John Hoagland-Scher that I was allergic to steroids. I told him that I refuse to take steroids. According to your letter, as a patient, I have a right to refuse to take any steroids, so why then did John Hoagland-Scher give me steroids against my wishes?! Per my request, if John Hoagland-Scher would have just given me the anti-fungal cream without the steroids in it, none of this would be transpiring right now!**

X You claim in your letter that John Hoagland-Scher said that he "recalled" my inquiries with him but he does not "recall" my conversation with him in which I told him that I refuse to take any steroids. **How convenient! You can't have it both ways: either he remembers my visit with him or he doesn't.**

X According to your letter on 5/12/06 I saw Yun-Sun Choe for a NEW worsening rash under my breasts and on 5/16/06 I saw Matthew Quick who observed that the rashes under both breasts were improving. **Is it now time for you to resort to lying because you are desperate to cover up that fact that your doctors are so incompetent and untruthful that they make it obvious to a 5-year-old that I had an allergic reaction to steroids on my right breast where anti-fungal cream with steroids in it was prescribed against my will ? Are you trying to insult my intelligence?**

X I am not interested in your "investigation" into the rude manner in which all of your doctors – John Hoagland-Scher, Matthew Quick, Yun-Sun Choe, and Jill Rosenthal – treated me for two reasons: 1) **I am under the strong impression that they feel free to arrogantly manipulate**

my health to my detriment, and to verbally insult me and to lie to me, and give me the run around because they know that you are not going to do anything about their inexcusable conduct. 2) It is not legal worthy.

X According to your letter, the doctors that I had to deal with use such words as "might be" and "may be" to describe their diagnosis of me. The usage of such vocabulary sounds like an evasive tactic to escape any responsibility for their actions. **They seem like con artists instead of doctors.**

In addition, according to your letter, on 5/12/06 Yun-Sun Choe diagnosed me as having a red moist rash on my breast while at the same token on 5/17/06 Jill Rosenthal diagnosed me as having dermatitis/eczema on my breast which is dry and scaly. **How can my breast go from a moist red rash to a dry scaly red rash in 5 days?!** Furthermore, how can I have eczema or dermatitis if, according to the pamphlet on dermatitis that Jill Rosenthal gave me, such a condition is accompanied by itchiness of which I had none? And how could I have had a moist yeast on my breast since the steroid that I had been using for a month had by then killed the ring worm? After all you boasted in your letter that steroids are what got rid of my ring worm.

In addition, on 4/7/06 John Hoagland-Scher diagnosed the small lesion on my right breast as being ring worm while at the same token on 5/17/06 Jill Rosenthal diagnosed "the **original** little spot" on my right breast as being eczema. **How can my breast go from being a case of ring worm to being a case of eczema?** See my medical file dated 4/8/06 and 5/17/06 for verification.

Also, according to your letter, Jill Rosenthal believes that the steroids cured me of the fungus called ring worm. **If that were true, than why did Yun-Sun Choe give me an anti-fungal cream without steroids in it to treat his diagnosis of a fungus on my breast? Why didn't he just tell me that only steroids would cure the fungus and that if I refused to take steroids than there was nothing he could do to help me?**

X Your doctors seem very incompetent and untruthful which resulted in my having to undergo superfluous visits and harmful and needless medications were given to me. Therefore, I deserve every penny that I had to spend on Group Health. **You have given me the strong impression that you run your health care operation so that you can bleed money from your patients whom you regard as mere objects for your aggrandizement, congratulations.**

Thank you for not respecting my wishes and instead sending me your unprofessional bull crap letter when you could have simply stated in it whether or not my grievance is either being honored or denied, which would have taken you one sentence instead of three pages.

Oh and Gee, Ms. Gee, did you want me to contact you orally by phone because you have something to hide, such as the truth?

Sincerely,
Elana Laham

Transmission Report

Date/Time
Local ID
Local Name
Company Logo

7-20-06; 6:32AM
253 657 3233
MMA Product Support

This document was confirmed.

(reduced sample and details below)

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Notes :

EC: Error Correct
BC: Broadcast Send
CP: Completed
HS: Host Scan
HF: Host Fax

RE: Resend
MP: Multi-Poll
RM: Receive to Memory
HP: Host Print
HR: Host Receive

PD: Polled by Remote
PG: Polling a Remote
DR: Document Removed
FO: Forced Output
FM: Forward Mailbox Doc.

MB: Receive to Mailbox
PI: Power Interruption
TM: Terminated by user
WT: Waiting Transfer
WS: Waiting Send