

TotalAccess Request - Response

Your request has been logged and you should receive a response within the next two business days during the Contact Center's hours of operation, 7 AM - 8 PM CT, Monday - Friday.
Please make a note of your request information for future reference.

Your request number is: 2675037

Topic: Health & Insurance

Date Submitted: 06/14/2006

Request: I write to inform Boeing of the unbelievable treatment Group Health gave my wife, where doctors turned a simple case of ringworm into a threat to her health. My wife told the doctor repeatedly not to prescribe medicine with steroids, but he gave her steroids anyway and lied about it. Result was a huge red rash on my wife's skin. In four subsequent visits to Group Health to resolve the rash, each doctor we saw refused to put in my wife's medical record that she is allergic to steroids. The dermatologist told us that some of the rash was due to the steroids but sold us medications for eczema/dermatitis, so we we did not use them. Is this how Group Health wastes Boeing's health premium dollars? Can someone use Boeing's clout as premium payer to make Group Health refund us for co-payments for worthless doctor visits and useless/harmful drugs? We can furnish our detailed complaint and artifacts to the Boeing person handling this complaint, upon his/her written request.

To check status of your request, please click on the [View your request status online](#) link under the Contact TotalAccess area of the TotalAccess Community Home page, or you can call the Boeing TotalAccess Contact Center at 866/473-2016 between 7 AM and 8 PM CT, Monday - Friday. TTY/TDD service: 800/755-6363.

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