

Laham, Michael S

From: Boeing TotalAccess (Automated Email) [DO-NOT-REPLY@boeing.westapp.com]
Sent: Monday, July 03, 2006 4:19 PM
To: Laham, Michael S
Subject: Boeing TotalAccess Request #2675037

Boeing TotalAccess has received your electronic Request; however, in order to protect your private information, we cannot provide a written response.

You can view your resolution on line under request history tab on the Boeing TotalAccess Request form (through my.boeing.com on the TotalAccess community page) or call us toll-free at 1-866-473-2016 (reference Request #2675037).

Thank you for using TotalAccess.

[Help](#) | [Close Window](#)**Feedback****Michael Steven Laham****Bemsid: 331157**[Submit a New Request](#)

Date of Request	Request #	Topic	Sub-Topic	Status	Date Resolved	Description of Resolution
Jul 7, 2006	2718057	Feedback	H&I	Resolved		I have received documentation from Mr. Laham regarding this matter. I am closing this Kana ticket because the results of my investigation will be provided directly to Mr. Laham. Please do not create another ticket. Mr. Laham has my email and direct telephone number to contact me with his concerns.
Jun 14, 2006	2675037	Feedback	H&I	Resolved		I have referred this matter to the appropriate Boeing and Group Health HMO personnel for assistance with your concerns. I will contact you directly after receiving a response. If you would prefer to contact me directly, I am Josephine Rainwater with Boeing Health and Insurance. My direct telephone number is 206-544-1193.
Oct 17, 2005	2095766	Health & Insurance Transaction Denied	Health & Insurance Transaction Denied - Quick Case	Resolved		Advised the caller they would not receive specific information about their question because they were not auto-authenticated.

Records 1 to 3 of 3