



Federal Trade Commission

Protecting America's Consumers

Contact Us

Report a General Complaint

Your complaint, comment, or inquiry may help us spot a pattern of law violations requiring law enforcement action. It also may help us recognize and tell people about bigger trends affecting consumers. We do not resolve individual consumer disputes. (!!!)

About a Company, an Organization, or a Business Practice

- **Online:** Use our secure complaint form.
- **Phone:** Call our toll-free helpline: 1-877-FTC-HELP (1-877-382-4357); TTY: 1-866-653-4261

About Identity Theft

- **Online:** Use our secure complaint form.
- **Phone:** Call our toll-free Identity Theft helpline: 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261

About Spam & Phishing

- **Email:** spam@uce.gov
Forward unsolicited commercial email (spam), including phishing messages, directly to the FTC at spam@uce.gov. These messages will be stored in a database law enforcement agencies use in their investigations.

National Do Not Call Registry

We manage the National Do Not Call Registry, which gives you a choice about whether to receive telemarketing calls at home.

Register Your Numbers

- **Online:** Use our secure registration form.
- **Phone:** Call our toll-free Do Not Call helpline: 1-888-382-1222; TTY: 1-866-290-4236

Report Violations

If your number has been on the National Do Not Call Registry for at least 31 days and you receive a call from a telemarketer that should be covered by the Do Not Call provisions of the Telemarketing Sales Rule, file a complaint:

- **Online:** Use our secure complaint form.
- **Phone:** Call our toll-free Do Not Call helpline: 1-888-382-1222; TTY: 1-866-290-4236

We will need the name or telephone number of the company that called you, and the date the company called you.

Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
(202) 326-2222
www.ftc.gov

Find an Office

- **Online:**
Organization Directory
- **Phone:** (202) 326-2222

Find a Staff Member

- **Online:**
Agency Staff Directory
- **Phone:** (202) 326-2000

Jobs at the FTC

Visit our Jobs section for general information.

To ask about a *specific, current* job posting or if you're having trouble submitting your application:

- **Email:**
HRMOEmployment@ftc.gov
Please include the vacancy announcement number in the subject line.
- **Phone:** 202-326-2021
- **TTY:** 202-326-3422

Report Website Issues

To report technical problems with our website, such as a link not working, or suggest site improvements:

- **Email:** webmaster@ftc.gov

Contact our FOIA Office
Request Agency Records