

Confirmation Report - Memory Send

Time : 07-10-2004 12:54
Tel line : 949-586-9015
Name : KINKOS LAKE FOREST 0865

Job number : 316
Date : 07-10 12:51
To : 8601011
Document pages : 009
Start time : 07-10 12:51
End time : 07-10 12:54
Pages sent : 009
Status : OK

Job number : 316

*** SEND SUCCESSFUL ***

kinko's®

Lake Forest- Corridor Center

fax cover sheet

26761 Rancho Parkway Suite 8 • Lake Forest, CA 92630 • Telephone: (949) 586-9095 • Fax: (949) 586-9015

Date 10 JULY 2004 Number of pages 9 (including cover page)

to: Name SONTERRA APARTMENTS from: Name MICHAEL AND ELANA LAHAM
Company AT FOOTHILL RANCH Company
Telephone (949) 860-1000 * Telephone (562) 992-6844
Fax (949) 860-1011

Comments
FOLLOWING 8 PAGES ARE LIST OF DEFECTS
NOTED IN APARTMENT #1434 AT SONTERRA APARTMENTS
(26322 TOWNE CENTRE DRIVE, FOOTHILL RANCH, CA 92610)
UPON OUR MOVE-IN ON 8 JULY 2004.

More than 1000 locations worldwide. For the location nearest you, call 1-800-2-KINKOS. Visit our Website at www.kinkos.com.

Michael's Work Phone Number
at Boeing



Lake Forest- Corridor Center

fax cover sheet

26761 Rancho Parkway Suite 8 • Lake Forest, CA 92630 • Telephone: (949) 586-9095 • Fax: (949) 586-9015

Date 10 JULY 2004

Number of pages 9 (including cover page)

to: Name SONTERRA APARTMENTS from: Name MICHAEL AND ELANA LAHAM
AT FOOTHILL RANCH
Company _____ Company _____
Telephone (949) 860-1000 Telephone (562) 992-6844
Fax (949) 860-1011

Comments

FOLLOWING 8 PAGES ARE LIST OF DEFECTS
NOTED IN APARTMENT #1434 AT SONTERRA APARTMENTS
(26322 TOWNE CENTRE DRIVE, FOOTHILL RANCH, CA 92612)
UPON OUR MOVE-IN ON 8 JULY 2004.

7/9/04

Apt # 1434
Sonterra Apts.
PAGE 1 OF 8

* No manuals

List of Defects

* Entry Way

- Nail hole in center upper inside front door
- Molding piece on right inside front door is broken loose
- ^{Permanent} Scuff marks on floor
- Closet was not painted over from last tenancy
- Gouged baseboard east side in closet
- Broken baseboard north west corner in closet
- Gouges in molding on right side of door to closet
- Gouge in corner of wall between entry way + living room

* Living Room

- Two holes in ceiling by north wall
- Crack in baseboard on west side of north wall
- Tear in screen - lower left - of window
- Window sill dirty
- Gouge in west wall just above base board south side
- Cracked electric outlet on south wall

- Crack in dry wall by upper left corner window

LIST OF
DEFECTS
(CONTINUED)

- Blinds on window are dirty
- Left most vertical slat broken on top

7/9/04

APT #1434

SONTERRA
APTS.

* Dining Room

PAGE 2 OF 3

- Blinds on screen door are dirty
- Fourth shelf from top in shelf closet has permanent stain
- Hole in wall board by ^{upper left} corner of top shelf
- Gouge in shelf in upper left corner
- Holes in the wall board above base board in right corner

* Patio

- Bent bottom frame piece in sliding glass door
- Screen in sliding glass door slides rough
- Patio is covered with permanent stains
- Storage unit has holes + gouges in wall board
- Storage unit is missing a wall between water heater + storage area.

Kist Defects
Cont.

7/9/04

Spt # 1434
Santerra Spts.
PAGE 3 OF 8

Patio

- Storage unit has holes in floor
- Storage unit has ^{permanent} stains all over floor
- Paint is chipping on metal ware

* Kitchen

- Permanent stain on right side sink
- Spigot on sink is wobbly
- Garbage disposal makes funny noise
- Wobbly door shelf base in refrigerator
- Wobbly door shelf base in freezer
- Permanent gouge in south section panel of bar counter
- Crack in wall board by south side of sink
- Molding at back of cabinet under sink is loose.
- Holes in door - right side - to cabinet under kitchen sink
- Gouge + hole in wall board underneath kitchen sink
- Hole in cabinet - at top - under kitchen sink
- Permanent stain in cabinet between doors under kitchen sink
- Gouge in wall board on bottom of wall left of kitchen sink

- ~~Permanent~~ Scuff marks near refrigerator
- Split in cutting board on right hand edge
- Water marked - permanent stains on floor of all drawers, cupboards + cabinets
- Gauge on edge of cabinet on right hand side of stove
- Gauge in wall board behind cupboard to the right of stove.
- Break in paint on wall board behind cupboard on right side of stove
- Split in wood - bottom wood brace - in cupboard over refrigerator
- Split in side of wood behind left side door to cupboard above refrigerator
- Gauge in veneer between doors of cupboard above refrigerator
- Hole in wall board above cupboard above refrigerator
- Wall board behind cupboard above refrigerator is not painted
- Breaks in paint on inside of both doors to cupboard above microwave.
- Broken paint on edge of wall under countertop bar by kitchen sink
- Small gauges + spots of discoloration on kitchen floor

LIST OF
DEFECTS
(CONTINUED)

7/9/04

APT #1434
SONTERRA
APTS.

PAGE 4 OF 8

Kitchen Defects
cont.

030

7/9/04

Apt # 1434

San Juan Apts.

PAGE 5 OF 8

Kitchen

- Hole + gauge around electric outlet behind cupboard above microwave

- Large chip in wood piece on right hand side + top of cupboard above microwave

- Split in front wood piece behind right hand door of cupboard above microwave

- Breaks in veneer on front wood piece of cupboard above microwave

- Large wood chipped away on top of + to left side of cupboard left of stove

- Permanent stains in wall board behind cupboard to the left of stove

- Missing felt pad on bottom of door to cupboard left of stove

- Broken / Bent plastic trim cover on upper shelf in cabinet to the left of stove

- Broken paint on inside of door to cabinet left of stove

- Drawers slide rough.

- Breaks in paint on inside of door to cabinet right of stove

- Permanent discolorations, gauges, + holes in south kitchen wall
- Several gauges in vesnier on front wood piece of cabinet right of stove
- Holes in vesnier on wood piece to the floor of both cabinets on each side of stove
- Stains - permanent in glass dish
- in microwave
- Cracked + Broken molding on bottom of door to microwave
- Tape on right edge of oven door

LIST OF
DEFECTS
(CONTINUED)

7/9/04

APT #1434
SONTERRA
APTS.

PAGE 6 OF 8

* Laundry Room

- Permanent red mark on second corner shelf from top
- Sticky backs for stick up books on south wall by shelves - corner shelves
- Soft breaking point on fourth corner shelf from top
- Permanent mark + break in paint on top surface of lowest corner shelf
- Permanent stains on top surface of lower shelf above washer + dryer
- No broiler pan for oven

* Bath room

- Holes in paint in medicine cabinet

Lat Defects
cont.

~~Lat~~

7/9/04

Apt # 1434
Santosa Apts

PAGE 7 OF 8

Bathroom

- Gunge in counter top on left side of sink
- Permanent scratch marks at bottom of sink
- Drawers slide rough
- Permanent stains on bottom of ^{all} drawers + ^{all} cabinets
- Permanent stains + nicks in veneer of doors of cabinets, + front of cabinet
- Gunge in wall board behind bathroom cabinet
- Breaks in paint on inside of doors to bathroom cabinet
- Gunge on top of wall between sink + toilet
- Protrusion in floor near door
- Floor tiles around toilet have large gaps between them
- Both knobs to hold toilet bowl to floor are loose
- Gunges in lower part of east wall
- Permanent stains on both sides of door + door jamb + Gunges

LIST OF
DEFECTS
(CONTINUED)

7/9/04

APT #1434
SONTERRA
APTS

PAGE 8 OF 8

Bed room

Sticky Buck peel-off hooks left on inside
of bedroom door

Gauge in upper left ^{inside} side of ^{bedroom} door

Permanent stains on both sides of
bedroom
door

Stains - permanent + gauges on inside
^{bedroom}
side of door jamb

Permanent marks + gauges along closet
door jamb

Gauge on top of outside of closet door

Gauge in wall board near smoke alarm
+ sprinkler

~~Stain light is not on~~

Stain mark in lower part of
south wall

Lower left clothes bar bedroom closet is loose

Permanent marks in bottom of
shelf along east wall bedroom closet

Holes + gauges in walls ^{+ permanent marks} bedroom closet

Lower bracket supporting clothes bar
on north wall is loose

Garage

Numerous permanent stains on floor

Numerous permanent stains + gauges + holes
on walls.