

Department 677
PO BOX 4115
CONCORD CA 94524



December 4, 2006

Address Service Requested

#BWNFTZF #FCO2088807706126#



ELANA LAHAM
MICHAEL LAHAM
7104 LINDSAY AVE SE APT 207
AUBURN WA 98092-8281

Fair & Collections Outsourcing

A Successor of Pierce, Hamilton & Stern

6931 ARLINGTON ROAD, SUITE 400
BETHESDA, MD 20814-5231

HOURS 8AM - MIDNIGHT MON - FRI EST
TOLL-FREE PHONE: (877) 324-7959
FAX: (240) 396-5051 ✓

**PAY ONLINE 24 HRS A DAY AT:
WWW.PAYFCO.COM**

Account Number: 3205539
PIN Number: 0251

DEAR ELANA LAHAM, MICHAEL LAHAM:

ACCOUNT NUMBER

3205539
29141-1565

CREDITOR

SONTERRA AT FOOTHILL RANCH
EQUITY RESIDENTIAL 29141

AMOUNT DUE

\$306.96

SONTERRA AT FOOTHILL RANCH HAS REQUESTED THE ASSISTANCE OF FAIR COLLECTIONS & OUTSOURCING IN SENDING THIS STATEMENT. YOUR SECURITY DEPOSIT HAS BEEN APPLIED AND THE REMAINING BALANCE IS \$306.96.

PLEASE DIRECT QUESTIONS TO FAIR COLLECTIONS & OUTSOURCING. WE HAVE BEEN PROVIDED SUPPORTING DOCUMENTATION AND WILL ASSIST WITH THE RESOLUTION ON YOUR ACCOUNT.

PLEASE SEND PAYMENTS AND CORRESPONDENCE TO:

FAIR COLLECTIONS & OUTSOURCING
6931 ARLINGTON RD, #400
BETHESDA, MD 20814.

Detach and Return with Payment

DO NOT COLLECT A DEBT AND ANY INFORMATION FOR THAT PURPOSE. THIS COMMUNICATION IS FOR INFORMATION ONLY.

IMPORTANT INFORMATION REGARDING STATE LAWS AND YOUR RIGHTS

ELANA LAHAM
7104 LINDSAY AVE SE APT 207
AUBURN WA 98092-8281

AMOUNT ENCLOSED: \$
ACCOUNT NAME: ELANA LAHAM
MICHAEL LAHAM
ACCOUNT NUMBER: 3205539
CREDITOR NAME: SONTERRA AT FOOTHILL RANCH

FCOAV1-1204F203544-JF8P-2 545

6/14/06
EQUITY RESIDENTIAL
Corp OFF Sonterra Apts
800-377-8060 X 3906
James REF# 298680
Credit - Collections
DEPT. FOR EQUITY
RESIDENTIAL
HAS 8-5 AM-F Central
Time
He refused to give
us statement explanation
showing where \$306.96
debt came from