

\*\*\* TRANSMISSION REPORT \*\*\*

AUG-13-00 10:52 ID:

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NAME(ID NUMBER) 5622201048

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THIS TRANSMISSION IS COMPLETED.

LAST SUCCESSFUL PAGE 001

562-220-1048

Michael and Elana Laham  
22426 Porreras  
Mission Viejo, CA 92692

November 1, 2002

On 10/30/02 I was going to call Robert to let him know that I have a break in my very busy schedule at work to evaluate Robert's water heater.

First of all we never received so much as a thank you from Robert for inconveniencing ourselves FOR SEVERAL HOURS so that a new garage door could be installed on Robert's property. We paid the bill for the garage door and deducted it from our rent because Robert asked nicely if we would and in order to help him not to be inconvenienced. We did the same thing for Robert for our car decal and never got so much as a thank you.

NOW WE RECEIVE HIS FAX. APPARENTLY NO GOOD DEED SHALL GO UNPUNISHED!

BECAUSE OF HIS VERY ABUSIVE FAX ON 10/31/02 OUR RESPONSE IS "THIS IS NOT OUR RESPONSIBILITY!" WE ADVISE HE NEVER ASK US TO DO ANYTHING FOR HIM AGAIN THAT IS NOT OUR RESPONSIBILITY BECAUSE NOW WE MOST CERTAINLY WILL NOT.

HOW DARE HE TREAT US IN SUCH A DISPICABLE MANNER. NO WHERE DOES IT SAY IN OUR CONTRACT THAT WE MUST DO FAVORS FOR THE LANDLORD. WE ARE TENANTS WITH A CONTRACT WITH HIM TO DO NOTHING MORE THAN PAY HIM RENT TO HAVE A PLACE TO STAY.

HE ALSO ASKED US TO MEASURE EACH AND EVERY SINGLE STAIN SPOT FOR HIM THAT WE INFORMED HIM IS ON HIS CARPET FROM THE PREVIOUS TENANT(S).

As far as Robert having to make a long trip he was going to do that some time ago when he volunteered to come and put a new dish washer in and fix the front door. Therefore our response is SO WHAT? THIS IS NOT OUR PROBLEM. WE ARE NOT THE LANDLORD!!!

FROM NOW ON IF HE WANTS US TO DO THINGS FOR HIM THAT ARE HIS RESPONSIBILITY HE CAN DEDUCT IT OFF OF OUR RENT AND THEN MAYBE WE WILL CONSIDER IT! AND THAT IS A BIG MAYBE UNLESS WE RECEIVE AN APOLOGY FROM HIM!!!

If the water heater breaks causing us to not have any hot water as a result of Robert not taking care of HIS RESPONSIBILITY, then we will not pay rent for the time that it is not repaired if it is not repaired in a reasonable time frame. No where does it say in our contract that we are to live here without certain amenities that we paid for such as hot running water. It does say, however, that the tenant is not responsible for fixing things on the LANDLORD'S property such as a broken water heater.

Also, we notify Robert that we will be deducting \$50.00 off of next month's rent because we only bought one car decal and he has \$100.00 of our money for two car decals in his security deposit.

Very, very sincerely yours,  
The Lahams

Do you talk to all of  
your tenants like this?