



# COLE SERVICES



## PLUMBING • HEATING • AIR CONDITIONING

NATIONAL ASSOCIATION



PLUMBING • HEATING  
COOLING CONTRACTORS

CONTRACT # 15789

CORPORATE HEADQUARTERS: P.O. BOX 310 • WESTMINSTER, CA 92684 • TEL (800) 536-7757 • CALIFORNIA STATE LIC. # 718978

**SOLD TO**

NAME \_\_\_\_\_  
 ADDRESS \_\_\_\_\_  
 CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_  
 HOME PHONE \_\_\_\_\_ WORK PHONE \_\_\_\_\_

**JOB ADDRESS**

NAME Mike Lakami  
 ADDRESS 22426 Pomeroyas  
 CITY Mission Viejo Ca. STATE \_\_\_\_\_ ZIP 92692  
 HOME PHONE \_\_\_\_\_ WORK PHONE \_\_\_\_\_

START DATE 2-6-03 FINISH DATE \_\_\_\_\_  
 TECH BOBBY # 117  
 INCIDENT # \_\_\_\_\_ TRUCK # \_\_\_\_\_  
 P.O.# \_\_\_\_\_ 30 DAY BILLING AUTH. BY \_\_\_\_\_

PAID BY  CHECK  CC  CASH  
 CC # \_\_\_\_\_  
 EXP. AUTH. # \_\_\_\_\_

**WARRANTY**

30 DAY  60 DAY  90 DAY  
 1 YR.  NO WARRANTY

EXPLAIN ON DIAGNOSIS/RECOMMENDATION SECTION  
 NO WARRANTY FOR GREASE STOPPAGES,  
 PULLED TOILETS, ROOF ACCESS OR OWNER  
 SUPPLIED MATERIALS.

**AUTHORIZATION TO PROCEED WITH DIAGNOSIS** - I, the undersigned, am owner or authorized agent of owner of the premises listed herein. I hereby authorize you to perform said diagnosis to determine a recommendation. (Make checks payable to Cole Services.)

I agree upon \_\_\_\_\_ diagnosis at the listed rate: 99.50  
 Signature X \_\_\_\_\_

**AUTHORIZATION TO PROCEED WITH WORK** - I hereby authorize the herein below described work at the below listed price. I agree to pay 1% per month for past due contracts (minimum charge: \$15). In the event that collection efforts are initiated against me, I shall pay for all associated fees at the posted rates. By the addition of my signature below, I agree that I have received a copy of this contract, notice to owner, and that I have read, understand, and agree to the terms listed herein and on the reverse side.

Signature X \_\_\_\_\_

### 24 HOUR - 7 DAY EMERGENCY SERVICE

**DIAGNOSIS / RECOMMENDATION:** Upon arrival, Mike brought toilet that runs every 20 mins. to my attention. During my diagnosis I found the fill tube was at a lower level that water like which caused it to drain down tank slowly until it cycled again from fluidmaster re-filling toilet. I adjusted fill valve tube with clamp up to level of water, which stopped tank from emptying into bowl. Problem stopped toilet works fine now.

TASK #	QTY.	DESCRIPTION	INIT.	STANDARD RATE	VALUE RATE	INIT.
747080	1	Service fee normal repair without parts		298 90		
				99 50		
				398 40		
<b>SERVICE AGREEMENT</b>						

I certify that the water pressure measured to be \_\_\_\_\_

**ON WORK PROCESS OF \$500:** You, the owner or tenant, have the right to require the contractor to have a performance and payment bond. The cost of procuring this bond will be paid by the purchaser and is not included in the purchase price.

LBS. SQ. IN. \_\_\_\_\_

**ACCEPTANCE OF WORK PERFORMED** - I acknowledge satisfactory completion of the above described work, and that the premises have been left in a satisfactory condition. I understand that if my check does not clear, I could be held liable for three times the amount of the check, in no case more than \$1,500, nor less than \$100, plus the face value of the check, as set forth in California Civil Code Section 1719. I agree that the amount set forth in the space marked "TOTAL", is the total flat price I have agreed to.

Signature X \_\_\_\_\_ 1/7/03

**SERVICE TECHNICIAN** - Prior to the customer entering into the contract, I have discussed the nature of the service and cost, have given the "Notice of Owner" form, and orally explained the right to cancel with the customer. I have given a copy of the contract to the customer. All work I have done has been in compliance with company standards in a workmanship manner, to building codes when applicable.

Signature X \_\_\_\_\_

CONTRACT ADDENDUM:  YES  NO

<b>ADDENDUM TOTAL</b>		
<b>TOTAL</b>	398	40

CLIENT



Cole Services  
P. O. Box 310  
Westminster, CA 92684  
Phone (800) 855-3950  
(714) 741-8384  
FAX (714) 741-8389

May 29, 2003

Michael and Elana Laham  
P. O. Box 5248  
Orange, CA 92863-5248  
FAX (562) 982-5711

SUBJECT: Date of Contract/Service Invoice 15789

Dear Mr. And Mrs. Laham,

This is to certify that Cole Services provided you with plumbing services starting on February 16, 2003 and finishing on February 17, 2003, with the following details:

Address of Service:	22426 Pórreras Mission Viejo, CA 92692
Cole Services Contract/Invoice:	15789
Technician:	Bobby #117
Total Cost of Services rendered:	\$398.40
Status of Payment:	Received in full at completion of work

Very truly yours,

Mike Cottle, Owner  
COLE SERVICES

# 15789

Michael S. Laham  
Elana Laham  
22426 Pórreros  
Mission Viejo, CA 92692

N 7318528

90-8489-3222

1772

2/17/03

Frogs  
Elyse Bobczynski, Age 5

CHEQUES ONLY  
TO REQUEST: 1-800-224-3222 • www.ChequesUnlimited.com

pay to the order of Cole Services

\$ 398 <sup>40</sup>/<sub>100</sub>

Three Hundred Ninety Eight and 40/100s only

CALIFORNIA NATIONAL BANK  
4860 Irvine Boulevard  
Irvine CA 92620  
800.434.3354

for Plumbing

⑆ 322284892⑆ 1772 ⑆00

© 1998 Elyse Bobczynski, Age 5. Reproduced under license from Kids-Did-It! Properties™

ENDORSE HERE

PER OF  
BANK

FOR DEPOSIT ONLY

MIKE COTTLE PLUMBING CO., INC.  
DBA CC COLE PLUMBING & HEATING

DO NOT WRITE STAMPED OR PRINTED INFORMATION  
RESERVED FOR FUTURE USE

MFB LA, CA 02202003  
TRACER# 2759 PKT# 024  
122105270

79 20 03

RECEIVED  
06095376  
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02212003

3220

RS-29  
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FEDERAL RESERVE BOARD OF GOVERNORS REG. CC

C17 SE GROUP BLD 41A

TOTAL PAGES

TOTAL TIME

SEND : 0030  
RECEIVE : 0047

SEND : 00'19"17  
RECEIVE : 00'29"14

LINE	DATE	TIME	TO/FROM	MODE	MIN/SEC	PGS	CMD#	STATUS
01	2/6	12:29	562 982 7462	EC--S	00"28	01	40	OK
02		14:04	303 966 6678	EC--R	04"24	11	41	INC
03	2/7	15:21	19093371997	----S	00"00	00	42	BUSY
04	2/10	15:38	562 982 7462	EC--S	00"33	01	44	OK
05	2/11	13:11	7142652400	EC--S	00"24	01	45	OK
06		14:01		EC--R	00"31	01		OK
07		14:20	6312317309	EC--S	01"01	02	46	OK
08		14:44		EC--R	01"44	03		OK
09		14:55	8-17606487147	EC--S	00"37	01	47	OK
10		16:01		EC--R	00"44	01		OK
11		16:10	562 982 7462	EC--S	01"20	04	48	OK
12	2/12	10:05		----R	00"38	00		INC
13		14:22	562 982 7462	EC--S	00"31	01	49	OK
14	2/13	07:42		EC--R	00"29	01		OK
15		11:13		EC--R	00"39	01		OK
16		15:04	MARKETING DEPT.	G3--R	00"57	01		OK
17	2/14	14:30	813239388737	EC--S	00"22	01	50	OK
18		15:30	562 982 7462	EC--S	00"45	02	51	OK
19	2/18	03:28		EC--R	00"51	01		OK
20		19:00	5622201048	EC--R	00"43	01		OK
21	2/19	11:45	562 982 7462	EC--S	00"38	01	52	OK
22		13:43	253 983 4430	EC--R	00"57	03		OK
23		17:41	OTC	EC--R	00"45	01		OK
24	2/20	12:32		EC--R	00"54	02		OK
25		13:34	562 982 7462	EC--R	00"33	01		OK
26		19:22	5622201048	EC--R	00"36	01		OK
27	2/21	10:39	562 982 7462	EC--R	01"03	02		OK
28		15:33	909 392 2733	EC--R	02"26	05		OK
29	2/22	14:42	562 982 7462	EC--R	00"31	01		OK
30	2/24	16:48	253 983 4430	EC--R	00"37	01		OK
31		18:24	MARKETING DEPT.	G3--R	00"57	01		OK
32	2/25	13:29	253 983 4430	EC--R	00"33	01		OK
33	2/26	08:52		EC--R	00"36	01		OK
34		11:49	819494548067	EC--S	00"28	01	55	OK
35		14:04	562 982 7462	EC--R	01"02	03		OK
36		16:02	562 982 7462	EC--R	06"04	03		OK
37	2/27	07:32	5622201048	EC--S	06"05	07	56	OK
38		07:59	5622201048	EC--S	06"05	07	57	OK