

October 27, 2003

Michael S. Laham Elana Laham 2 Enterprise Apt #8316 Aliso Viejo, CA 92656

Dear Customer:

I am writing to advise that a check written on the account of Robert Koretoff for \$2,724.73 and deposited to your account number 423191832 is being returned to us from Farmers & Merchants Long Beach unpaid for STOP PAYMENT. We received notice of this returned item today from the financial institution on which the check is drawn. Therefore, we are delaying the availability of the amount of the check for an additional 7 business days, allowing us time to receive the actual returned check. I am sorry if this delay causes any inconvenience.

Upon receipt of the check, your account may be debited and the applicable service charge assessed. We will, of course, send you a separate notice detailing the specific reason the check was returned unpaid.

If there is a possibility that the check can be reprocessed, your account will not be debited, and the funds will be available to you on the seventh business day. Inasmuch as providing helpful customer service is one of our top priorities, I am pleased to advise that any one of our customer service representatives will be happy to refund any World fees for returned checks or overdrafts that were assessed solely because of the additional delay.

Once again, I apologize for any inconvenience you may experience as a result of this matter. We are grateful for the opportunity to serve your financial needs, and we look forward to doing business with you for many years.

Very truly yours,

Claudia Weichert Department Specialist Savings Legal

cc: Manager, Branch 133

BRANCH/DEPARTMENT	RETURNED DEPOSITED ITEM ADVICE
Your account has been charged for the following checks previously de Check(s) enclosed Your local branch is holding check(s) for	eposited and returned unpaid your instructions 🗌 Check previously paid at branch
PAYMENT OF THE CHECKS LISTED HEREON HAVE BEEN REFUSED FOR ONE OF THE FOLLOWING REASONS AS INDICATED BY THE LETTER SHOWN. A - ACCOUNT CLOSED M - MISSING SIGNATURE B - CANNOT LOCATE ACCOUNT P - POST DATED C - DATE STALE R - REFER TO MAKER D - ENDORSEMENT MISSING S - STOP PAYMENT J - INSUFFICIENT FUNDS U - UNCOLLECTED FUNDS	The transactions below indicate the account from which the funds were withdrawn. A \$ 5.00 Returned fee has been assessed on your account, and this fee is reflected in your account balance.
X - OTHER	-

Oct29-03 423191832 CHK RDI

\$2,724.73 ACCT BAL \$12,915.87 870103010:47:30 1311 + ACCOUNT BALANCE DOES NOT REFLECT OUTSTANDING CHECKS

CHARGE Account

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CHK-204 (11/02)

PREPARED BY	IV
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AUTHORIZED BY	

90-119 ROBERT J. KORETOFF PH. 562-408-3000 16329 DOWNEY AVE PÅRAMOUNT, CA 90723 1080 1222 05482003 May 03 PAYMENT STOPPED DATE-O 73 STERLIN ana \$2 nae a ham ¢ um C THE ORDER OF BOLLARS A Society Features UPLICATE PA مندر بیشمر المرجود all's a D0!, A 1, 1,2 . Tuga 1 Jak \mathbf{x}^{t} ų, Farmers & Merchants Bank VALLET Artosia Boulevard Office • 562-984-3630 3290 East Artesia Boulevard O DELUXE 8 Long Beach, CA 90805 www.fmb.com • TeleBanker 562-495-7708 MEMO MP 1122201198:1080 05 B .18 48200 "0000 2'7 ∃ II® 2 17 5. m 12

