



Transmission Report

Date/Time
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1-24-07; 7:16AM
253 657 3233
MMA Product Support

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Michael and Elana Laham
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24 January 2007

Rosilee Hernandez, Business Manager
Palermo at Lakeland
7101 Lindsey Avenue SE
Auburn, WA 98092
Phone: (253) 939-3722
FAX: (253) 939-3757

SUBJECT: Complaint of Excessive Noise from our Neighbors in Apartment 107 of Building 2 of Palermo at Lakeland Apartments.

Rosilee,

We write to inform you that we heard excessive noise last night, on the night of Tuesday, 23 January 2007, from our neighbors immediately below our apartment, that is, from Apartment 107 in Building 2 of the Palermo at Lakeland apartments. Specifically, we heard loud talking from male and female voices from 10:30 PM to 12:30 AM (i.e. a half-hour past midnight) in our bedroom. The voices were so loud that we could actually hear what the male and female voices were saying, as if they were in our own bedroom!

As a result of this very loud talking from 10:30 PM to 12:30 AM last night, we were unable to sleep in our bedroom, and we had to go into our living room to sleep. We went to bed last night at 10:00 PM, but the loud talking from our neighbors below us in Apartment 107 woke us up, and both voices were still going loud and clear in our bedrooms when we went into our living room to sleep at 12:30 AM.

This is our fourth complaint of excessive noise coming from Apartment 107 below our apartment. Per our conversation on Monday, 22 January 2007 (when we made our third complaint of excessive noise from these neighbors), it fits the guidelines you gave us for excessive noise, because it occurred between the "quiet hours" of 10 PM and 7 AM.

Sincerely,

Michael and Elana Laham

Total Pages Scanned : 1 Total Pages Confirmed : 1

No.	Doc	Remote Station	Start Time	Duration	Pages	Mode	Comments	Results
1	159	92539393757	1-24-07; 7:16AM	24"	1 / 1	EC		CP 24.0

- Notes :
- EC: Error Correct RE: Resend PD: Polled by Remote MB: Receive to Mailbox
 - BC: Broadcast Send MP: Multi-Poll PG: Polling a Remote PI: Power Interruption
 - CP: Completed RM: Receive to Memory DR: Document Removed TM: Terminated by user
 - HS: Host Scan HP: Host Print FO: Forced Output WT: Waiting Transfer
 - HF: Host Fax HR: Host Receive FM: Forward Mailbox Doc. WS: Waiting Send