



# WEIDNER

APARTMENT HOMES

April 29, 2009

Michael and Elana Laham  
12527 NE 130<sup>th</sup> Court #B06  
Kirkland, WA 98034

Re: Water Bill Delivery

Dear Michael and Elana:

On April 27, 2009 I received a letter stating you have not received your water bill for account # WEI-SHA200903B06. I apologize for the inconvenience.

I have spoken to a representative at Velocity and verified that the mailing address is accurate and have confirmed with the community director that other residents have been receiving their invoices. These bills are printed on a postcard and are not in an envelope and can be mistaken for advertisements.

The bills are sent from a central billing location separate from Asbury Park by the billing company. We receive the monthly bills through a download into our system at the end of each month from the utility company. If you do not receive a bill in the future we would be more than happy to print a copy for you from our files. For your convenience I have attached the missing bill in question to this letter.

If you have any further questions please don't hesitate to contact the community director, Samantha Bailey-Smith at the leasing office.

Sincerely,

Jennifer French  
Area Director

Cc: File  
Samantha Bailey-Smith