

Transmission Log

The Boeing Company

Monday, 2009-09-14 07:00

4259658590

Date	Time	Type	Job #	Length	Speed	Station Name/Number	Pgs	Status
2009-09-14	06:58	SCAN	02598	1:28	9600	817132672121	1	OK -- V.29 BR30

September 11, 2009

Washington VUE, LP
C/O The Hanover Company
5847 San Felipe, Suite 3600, Houston, TX 77057
Phone (713) 267-2100 / FAX (713) 267-2121

To Whom It May Concern,

WE WRITE TO INFORM YOU THAT WE WILL BE VACATING THE PREMISES OF YOUR ASHTON BELLEVUE PROPERTY LOCATED AT 10710 NE 10TH STREET, BELLEVUE, WA 98004, PHONE 425-452-0710, FAX 425-452-0711 AS SOON AS OUR BRAND NEW SIXTH MONTH LEASE EXPIRES ON 1/31/2010 BECAUSE WE HAVE REASON TO BELIEVE THAT ASHTON IS AN UNSAFE PLACE FOR ANY TENANT TO LIVE AT DUE TO THE FOLLOWING:

On 8/1/09, we moved into our new home at the Ashton to discover that our washing machine was not working. On 8/7/09, when our washing machine was fixed, we asked for a copy of the work order pertaining to it. When we received the copy of the work order, it was addressed solely to Michael Laham. Hence, the Lahams made a request that all future correspondences from the Ashton be addressed to both Michael Laham and Elana Laham, or to Unit #714, since both Mr. and Mrs. Laham are obligated to fulfill the rental lease agreement. A couple of days later, the Lahams found the copy of their work order for the washing machine underneath their front door. It now had both Michael's and Elana's names written on it.

A few more days passed, when Michael Laham got into the Ashton elevator, touched the elevator FAB PAD with his FAB KEY, and pushed the elevator BUTTON for the seventh floor. But the elevator refused to transport him to his destination. Instead, it moved up several floors and then suddenly came to a halt before arriving at the seventh floor. Then, all of the elevator's lights went out and the elevator's doors remained closed. The Ashton elevator had completely shut down. Confused and surprised and not knowing what to do, Michael did the only thing that he could do. He activated the Emergency Call Box. A Texas State operator on the other end of the line answered his call. Michael reported what was going on. Unbeknownst to Michael, the operator decided to dispatch the Bellevue, Washington State Fire Department to the rescue to deal with the emergency. In the meantime, not knowing if or when any help would arrive in the sparsely populated brand new apartment complex, Michael decided to try and free himself from the elevator. Luckily, the elevator was stopped on a floor, instead of in between floors, so on an afterthought Michael managed to pry the elevator doors open and walk away to his freedom, instead of plummeting to the bottom of the elevator shaft to his demise, making Elana an untimely widow, and resulting in Ashton Bellevue having a serious lawsuit on its hands.

The Laham's assigned FAB KEY had been operating perfectly from the time that they moved in until this elevator incident. So, immediately the Lahams reported their disabled FAB KEY to Michael, the concierge desk attendant. The following morning, leasing agent Taylor LeFebvre collected the Lahams' broken FAB KEY, gave them a temporary replacement FAB KEY to use, and then out of the blue said to the Lahams, "We only put the primary lease holder's name on work orders". About twenty four hours later the Lahams' dead FAB KEY had been returned back to life without any explanation as to why it had suddenly died in the first place.

On 9/3/09, The Lahams reported the above incident to manager, Renee Kvek. Her response was to accuse Michael of forgetting to press the elevator button to his designated floor. If this were true, then the Ashton elevator would never have gone up any floors at all, and its lights and doors would NOT have become deactivated. If this were true, then Ashton would NOT have given the Lahams a temporary FAB KEY. If this were true, then why after the elevator incident, was the Lahams' assigned FAB KEY NOT able to open Ashton's camera monitored private garage parking facility gate, and NOT able to open any of the doors leading to the entrance of the Ashton?

If the staff and management of the Ashton acted in a professional manner who perform "impeccable service" as Ashton's advertisements claim that they do then, they would have either a) with a smile upon their faces happily fulfilled the Lahams' request appreciating that such feedback from their residents would improve Ashton's customer service performance, thereby benefiting Ashton as a business entity; or b) they would have simply told the Lahams that Ashton does not honor such a request. Instead, apparently, the staff and management of the Ashton created an UNNECESSARY POSSIBLY LIFE THREATENING EMERGENCY situation by playing with Ashton's security devices as if they were TOYS since evidently all that is on their recalcitrant, immature, developmentally arrested, perverted, SICK minds is to enact unwarranted petty vendettas against any tenant that dares to make a reasonable and sensible request such as that BOTH MR. AND MRS. LAHAM BE ACKNOWLEDGED AS MEMBERS OF THE ASHTON COMMUNITY SINCE THEIR MONEY IS PAYING FOR ASHTON'S BRAND NEW BUILDING AND GIVING ASHTON'S EMPLOYEES A JOB.

WHAT'S NEXT????!! IS THE STAFF AND MANAGEMENT OF ASHTON GOING TO BURGLARIZE AND/OR VANDALIZE THE LAHAMS' PROPERTY JUST BECAUSE THE LAHAMS FARTED IN THE WRONG DIRECTION????!!

Michael Laham and Elana Laham
BRAND NEW TENANTS OF ASHTON
10710 NE 10th Street #714
Bellevue, WA 98004

CC: Ashton Bellevue Manager, Renee Kvek
10710 NE 10th Street, Bellevue, WA 98004
Phone 425-452-0710, Fax 425-452-0711
Or, 425-635-1021 (Ten20) since the (Ashton) Fax is NEVER on even after we requested it to be!

Fax failed

The Boeing Company

Monday, 2009-09-14 07:11

4259658590

Date	Time	Type	Job #	Length	Speed	Station Name/Number	Pgs	Status
2009-09-14	07:10	SCAN	02600	0:00	0	94254520711	0	NO ANSWER

September 11, 2009

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C/O The Hanover Company
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A few more days passed, when Michael Laham got into the Ashton elevator, touched the elevator FAB PAD with his FAB KEY, and pushed the elevator BUTTON for the seventh floor. But the elevator refused to transport him to his destination. Instead, it moved up several floors and then suddenly came to a halt before arriving at the seventh floor. Then, all of the elevator's lights went out and the elevator's doors remained closed. The Ashton elevator had completely shut down. Confused and surprised and not knowing what to do, Michael did the only thing that he could do. He activated the Emergency Call Box. A Texas State operator on the other end of the line answered his call. Michael reported what was going on. Unbeknownst to Michael, the operator decided to dispatch the Bellevue, Washington State Fire Department to the rescue to deal with the emergency. In the meantime, not knowing if or when any help would arrive in the sparsely populated brand new apartment complex, Michael decided to try and free himself from the elevator. Luckily, the elevator was stopped on a floor, instead of in between floors, so on an afterthought Michael managed to pry the elevator doors open and walk away to his freedom, instead of plummeting to the bottom of the elevator shaft to his demise, making Elana an untimely widow, and resulting in Ashton Bellevue having a serious lawsuit on its hands.

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Transmission Log

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Monday, 2009-09-14 07:35

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Date	Time	Type	Job #	Length	Speed	Station Name/Number	Pgs	Status
2009-09-14	07:34	SCAN	02602	1:04	14400	94256351021	1	OK -- V.17 BM31

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