

May 29, 2012

President Barak Obama  
President of the United States of America  
The White House  
1600 Pennsylvania Avenue  
Washington, DC 20500

Dear President Barak Obama,

Election year is coming up! How can you win? Tell the American people the REAL reason why the socio-economic structure of the United States is collapsing. American business entities are engaging in corrupt business practices – many of which are ILLEGAL - and the United States Government is doing nothing to protect its people. Thusly, many American citizens are limiting their consumption of products and services.

Let me give you US as an example. We are a couple that earns an annual income of about \$100,000.00. But due to the corrupt business practices that we constantly encounter, which violate our American consumer rights, we contribute no monetary stimulation to the American economy. This is because for our own financial protection we spend very little of our own hard earned money. However, in September of 2010, our 2006 Saturn ION 2 was totaled in a car accident. Being a one car family, we had no choice but to buy another car.

On 12/7/10 we bought a brand new 2011 KIA Forte EX 5 Door from the Sawyer Corporate Group Doing Business as KIA of Puyallup. KIA of Puyallup told us that the MSRP – or Manufacturer’s Suggested Retail Price – for the brand new car that we wished to purchase was \$20,839.00. In good faith – we had no reason not to believe KIA – we bought the brand new car at that price. See enclosure 1, Sales Contract – in particular the line item labeled “CASH PRICE.” After the contract was signed, KIA gave us our paperwork. That was when we discovered that the MSRP on the Monroney sticker, or the price sticker mandated by the Automobile Information Disclosure Act (AIDA) to be on all new cars, was only \$18,840.00. See enclosure 2, Monroney Sticker for the brand new 2011 KIA Forte EX 5-Door car.

KIA of Puyallup had thusly violated Federal Law – in particular Section 1232, “Label and entry requirements,” and Section 1233, “Violations and penalties,” of the United States Code (USC) – by not having a Monroney Sticker on the brand new 2011 Forte EX 5 Door Hatchback that we had bought from them. Only the consumer is allowed to remove the Monroney Sticker. See enclosure 3, copy of Section 1232 of the USC, and also see enclosure 4, copy of Section 1233 of the USC. We tried to resolve the overcharge with KIA of Puyallup. They refused.

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KIA of Puyallup had charged us \$1,999.00.00 above the Monroney sticker price for the brand new 2011 KIA Forte automobile that we purchased from them, even though NO additional options or accessories had been added or installed to it. See enclosure 5, KIA of Puyallup's "WE OWE AUTHORIZATION" Form.

On 11/22/12, we sent a letter to the Office of Consumer Protection and Litigation of the Civil Division of the U.S. Department of Justice, alerting them that KIA of Puyallup had violated Federal Law – namely AIDA. Attached to that letter were all of our exhibits proving that KIA of Puyallup violated AIDA. See enclosure 6, our letter of 11/22/12 to the Office of Consumer Protection and Litigation.

We then received a letter dated 12/9/12 back from a Kenneth C. Maddox, Consumer Affairs Specialist which is enclosure 7. It stated, "We are contacting your dealership regarding your allegations."

On 1/30/12, we wrote a follow up letter to Mr. Kenneth C. Maddox inquiring as to what had transpired with the investigation that he promised us he would conduct regarding KIA of Puyallup. See enclosure 8, our letter of 1/30/12 to Kenneth C. Maddox, Consumer Affairs Specialist.

On 2/10/12, Mr. Kenneth C. Maddox wrote his reply. It states the following: "Our contact with KoP [that is, KIA of Puyallup], resulted in KoP maintaining the ... Ordered Vehicle ... had the manufacturer's 'Monroney Label' affixed." See enclosure 9, letter dated 2/10/12 from Kenneth C. Maddox to us.

**Mr. Maddox had IGNORED the INDISPUTABLE EVIDENCE that we had given him, which was KIA of Puyallup's own letter dated 4/7/11 on KIA's own letterhead, signed by KIA's own Chief Financial Officer. It stated "the vehicle you purchased was never displayed on our lot for sale at ANY price". Hence KIA had admitted in writing that there was NO Monroney sticker displaying the MSRP price on the car – which is a violation of AIDA – that we purchased from them. See enclosure 10, KIA of Puyallup's letter of 4/7/11.**

Thusly, Mr. Maddox, whose job it is to protect American consumers, **refused to ENFORCE Federal Law – namely AIDA.**

Michael S. Laham and Elana Laham

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The reason we write to you, Mr. President Barak Obama, is because, being that you are the one on top of the chain of command with regard to this type of matter, we hope that you will do something about it.

Very Truly Yours,

Michael S. Laham and Elana Laham  
P. O. Box 66  
Renton, WA 98057-0066

Enclosures:

1. Sales Contract – in particular the line item labeled “CASH PRICE.”
2. Monroney Sticker for the brand new 2011 KIA Forte EX 5-Door car.
3. Copy of Section 1232 of the USC.
4. Copy of Section 1233 of the USC.
5. KIA of Puyallup’s “WE OWE AUTHORIZATION” Form.
6. Our letter of 11/22/12 to the Office of Consumer Protection and Litigation of the Civil Division of the U.S. Department of Justice.
7. Letter dated 12/9/12 from a Kenneth C. Maddox, Consumer Affairs Specialist in the Office of Consumer Protection and Litigation of the Civil Division of the U.S. Department of Justice.
8. Our letter of 1/30/12 to Kenneth C. Maddox, Consumer Affairs Specialist in the Office of Consumer Protection and Litigation of the Civil Division of the U.S. Department of Justice.
9. Our letter dated 2/10/12 from Kenneth C. Maddox, Consumer Affairs Specialist in the Office of Consumer Protection and Litigation of the Civil Division of the U.S. Department of Justice, to us.
10. KIA of Puyallup’s letter of 4/7/11, admitting no Monroney sticker on new car.

Cc: Eric H. Holder, Jr., Attorney General, United States Department of Justice, 950 Pennsylvania Avenue, NW, Washington, DC 20530-0001, Phone: (202) 514-2001.

Kenneth L. Jost, Deputy Director, Consumer Protection Branch, Civil Division of the United States Department of Justice, Washington, DC 20530.

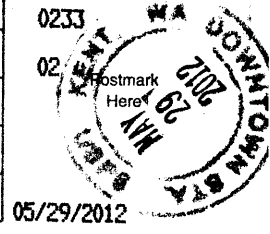
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Sent To: *President Barak OBAMA*  
*President of the United States of America*  
 Street, Apt. No., or PO Box No.: *The White House*  
 or PO Box No. *1600 Pennsylvania Ave*  
 City, State, ZIP+4: *Washington, D.C. 20500*

PS Form 3800, August 2006 See Reverse for Instructions

<p><b>SENDER: COMPLETE THIS SECTION</b></p> <ul style="list-style-type: none"> <li>Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</li> <li>Print your name and address on the reverse so that we can return the card to you.</li> <li>Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul> <p>1. Article Addressed to:  <i>PRESIDENT BARAK OBAMA</i>  <i>PRESIDENT OF THE</i>  <i>UNITED STATES OF AMERICA</i>  <i>THE WHITE HOUSE</i>  <i>1600 PENNSYLVANIA AVENUE</i>  <i>WASHINGTON, DC 20500</i></p> <p>2. Article Number        (Transfer from service label) <i>7010 2780 0000 1901 7111</i></p>	<p><b>COMPLETE THIS SECTION ON DELIVERY</b></p> <p><b>THE WHITE HOUSE OFFICE</b>  <b>WASHINGTON, D. C. 20500</b></p> <p>A. Signature  <input checked="" type="checkbox"/> Agent  <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) _____ C. Date of Delivery  <i>JUN - 7 2012</i></p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes        If YES, enter delivery address below: <input type="checkbox"/> No</p> <p>3. Service Type  <input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail  <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise  <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.</p> <p>4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes</p>
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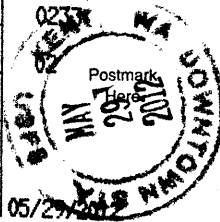
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Restricted Delivery Fee (Endorsement Required)		\$0.00
Total Postage & Fees	\$	\$7.59



Sent To *Eric H. Holder Jr.*  
*Attorney General United States Department of Justice*  
 Street, Apt. No. or PO Box No. *950 Pennsylvania Avenue NW*  
 City, State, ZIP+4 *Washington D.C. 20530-0001*

PS Form 3800, August 2006 See Reverse for Instructions

<b>SENDER: COMPLETE THIS SECTION</b>		<b>COMPLETE THIS SECTION ON DELIVERY</b>	
<ul style="list-style-type: none"> <li>Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</li> <li>Print your name and address on the reverse so that we can return the card to you.</li> <li>Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul>		<p>A. Signature <input type="checkbox"/> Agent <input checked="" type="checkbox"/> Addressee</p> <p><i>Eric Holder</i></p>	
<p>1. Article Addressed to:  <i>Eric H. Holder Jr.</i>  <i>Attorney General</i>  <i>United States Department of Justice</i>  <i>950 Pennsylvania Ave NW</i>  <i>Washington D.C. 20530-0001</i></p>		<p>B. Received by (Printed Name) _____ C. Date of Delivery <i>05/27/2012</i></p>	
		<p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No        If YES, enter delivery address below: _____</p>	
		<p>3. Service Type</p> <p><input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail</p> <p><input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise</p> <p><input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.</p>	
		<p>4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes</p>	

2. Article Number (Transfer from service label) **7010 2780 0000 1901 7128**

PS Form 3811, February 2004 Domestic Return Receipt 102595-22M-154

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*Michael S Laham & Elana Laham  
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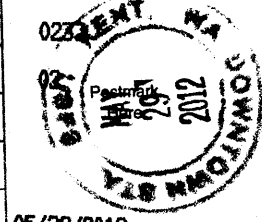
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Certified Fee		\$2.95
Return Receipt Fee (Endorsement Required)		\$2.35
Restricted Delivery Fee (Endorsement Required)		\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$</b>	<b>\$7.42</b>



Sent To *Kenneth L Just*  
 Deputy Director Consumer Protection Branch  
 Street, Apt. No., or PO Box No. *Civil Division of the United States*  
*Department of Justice*  
 City, State, ZIP+4 *Washington DC 20530*

PS Form 3800, August 2005 See Reverse for Instructions

<p><b>COMPLETE THIS SECTION ON DELIVERY</b></p> <p>Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</p> <ul style="list-style-type: none"> <li>Print your name and address on the reverse so that we can return the card to you.</li> <li>Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul> <p>1. Article Addressed to:  <i>Kenneth L Just</i>  <i>Deputy Director</i>  <i>Consumer Protection Branch</i>  <i>Civil Division of the</i>  <i>United States Department</i>  <i>of Justice</i>  <i>Washington, DC 20530</i></p>	<p>A. Signature  <i>[Signature]</i> <input type="checkbox"/> Agent  <input checked="" type="checkbox"/> Addressee</p> <p>B. Received by <i>[Printed Name]</i> C. Date of Delivery  <i>05/29/2012</i></p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes      If YES, enter delivery address below: <input type="checkbox"/> No</p> <p>3. Service Type  <input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail  <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise  <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.</p> <p>4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes</p>
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2. Article Number (Transfer from service label) **7010 2780 0000 1901 7159**



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