

Chargeback Case Detail - Case ID: 2917448821440

Summary		
Reply by Date: 03/19/2014	Account Number: XXXXXXXXXXXX-9391	Historical Win %: 45%
Date Issued: 02/12/2014	Method of Payment: VISA	Payment Amount: \$499.00
Date Received: 02/13/2014 10:15:38 EST	Card Product: Unknown	Chargeback Amount: \$499.00
Orig Txn Post Day: 01/02/2014	Exp Date: hidden	Representment Amount: N/A
Assigned To: unassigned	Merchant: Account Support	Customer ID: as.10255306
Reason: Code: 0053 - Not as Described or Defective Merchandise		

Additional Data	
Chargeback Ref # / ICN: 995933	Merchant Ref String: 50693857
Case ID: 2917448821440	ARN: 24906414002005175114672
Cycle: First Chargeback	Chargeback Type: Deposit
Queue: Merchant Assumed	BIN: 426675
Bank Name: Fifth Third	Payment Processor: Visa Little Clearing

Activity Stream (3)				
Type	User	Date	Queue	Notes
Merchant Accepts Liability	ChargebackLoader	03/31/2014 10:32:28 EDT	Merchant Assumed	Auto Assumed because the case is past Reply By Date
Assign To Merchant	ChargebackLoader	02/13/2014 10:15:38 EST	Merchant	Auto assigned - Provide proof that merchandise was as described or not defective; or if returned goods not received; or that a credit was processed
Receive Network Transaction	ChargebackLoader	02/13/2014 10:15:38 EST	Little	NOT AS DESCRIBED

Attached Documents (0)				
Name	Source	File Size	Uploaded By	Uploaded On

Name	Source	File Size	Uploaded By	Uploaded On
Attach document...		Total Documents: 0 (Max: 50)		Total Size: 0.0 KB (Max: 10.0 MB)

Payment History (3)

Payment ID	Post Date	Merchant Order #	Txn Type	Amount	AVS Response Message	Response Message	ARN
...1015	01/02/2014	50693818	Authorization	\$1.00	Exact match (address + 5 digit zip)	Approved	...
...3699	01/02/2014	50693857	Authorization	\$499.00	Exact match (address + 5 digit zip)	Approved	...
...4127	01/02/2014	50693857	Deposit	\$499.00	Exact match (address + 5 digit zip)	Approved	...4672

Payment Tracking Data

Order Source: Ecommerce	Billing Descriptor: EIG*HostingSupport	Merchant Order Number: 50693857
Custom Phone/City: 866-5392854	Campaign: N/A	Merchant Transaction ID: 50693858
Batch Type: Online	Batch ID: 826397446785680665	Little Payment ID: 825605804544984127
Affiliate: N/A	Merchant Grouping ID: N/A	ARN: 24906414002005175114672
Bypass Velocity Check?: N/A	Action Performed By: N/A	

Payment Response Data

AVS Code: 00	Response Reason Code: 000
AVS Message: Exact match (address + 5 digit zip)	Response Reason Message: Approved
Card Validation Code:	Approval Code: 037082
Card Validation Message: Not requested	Interchange: VI Consumer CPS Retail 2 Debit (Capped)
Transaction Processing Time: 01/02/2014 21:50:37 GMT	

Associated Transaction Stream

Type	ID	Date	Amount
Authorization	825605804544983699	01/02/2014	\$499.00
Deposit	825605804544984127	01/02/2014	\$499.00
First Chargeback	2917448821440	02/13/2014	-\$499.00

Purchase History Since 01/02/2014

Type	Count	Amount	
Deposits	1	\$499.00	Search...
Refunds	0	N/A	
Chargebacks	0	N/A	Search...