

From: delta <delta@deltachoice.com>

To: mlandel2012 <mlandel2012@aol.com>

Subject: From Delta Air Lines Customer Care - Reference # 884170

Date: Thu, Apr 2, 2015 5:12 pm



Thank You for Contacting Us

Hello Elana,

We let you down on this trip and we're sorry. **To show you how much we appreciate your business as a valued customer, we're offering you a gift.** You may make your selection by June 1, 2015. Please click the button below and enter gift code **ECEWZVPWG** and Customer ID **ELaham**.

Select Gift

Thanks for flying Delta Air Lines.

Regards,

A handwritten signature in black ink that reads "Jason".

Jason Hausner

Director, Customer Care

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Please do not reply to this message. If you need further assistance, please contact 1-855-551-2112.