

**From:** Michael Laham <mmandel2012@aol.com>

**To:** gblackstien <gblackstien@hotmail.com>

**Cc:** carddispute <carddispute@wafed.com>

**Subject:** debit Visa card dispute

**Date:** Sat, Nov 1, 2014 12:50 pm

**Attachments:** 02C\_Elana\_Laham\_bitewings\_Oct\_29\_2014#3.JPG (387K), Gary\_Blackstien\_I.pdf (93K)

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To Gary Blackstien:

Today, November 1, 2014, we checked our e-mail inbox and found your two e-mails and read them.

As I already told you in my last e-mail(s) I sent to you, in my entire life I have never ever had such an unconscionable experience with a dentist before. Do you require that I reiterate the points I already brought up in my e-mails to you?

1) The pain is INSIDE of my tooth. I tried to tell you that during our telephone conversation but you IGNORED me. You insisted the pain was due to gum soreness or the filling being too high. My last dentist made a filling that was too high in my neighboring tooth. But there was no pain at all. There was only an uneven overall bite whenever I ate something. As far as gum soreness goes, the painkiller you gave me has completely worn off. But there is no discoloration, swelling, or irritation in or around the gum of the tooth you put the composite filling in

2) You did not wait enough time for the anesthetic you gave me to start working. So when you started drilling into my tooth in order to patch up my filling I felt pain while sitting in your dentist chair. I complained to you that I was in pain. You just IGNORED me.

3) During the dental surgery, water went into my throat, blocking it, so I started choking unable to breathe. My body underwent an automatic reflex to protect itself by throwing up my hands towards my mouth to remove the cause of my inability to breathe. I also started coughing. You just IGNORED me. All you did was tell me to stop moving!!! So I started taking deep inhalations of air through my nose so that I would not pass out from lack of air.

4) You not only caused me to have to undergo temporary discomfort while putting the composite filling into my tooth while I was in your dentist chair, you have also caused me permanent pain after you put the composite filling into my tooth after I left your dental office.

5) I forgot to mention this...you grabbed my lip very hard causing it to hurt a lot. When I complained about this discomfort, once again you IGNORED me.

As far as my permanent pain goes in the tooth that you inserted the Composite filling into, if as you say, you think I might have a crack in my tooth, then, being a dentist, why did you not mention it while I was in your dentist chair undergoing your tooth surgery so that you can make more money?

I also forgot to mention that when we looked at your Bite Wing X-rays they were the worst – blurriest and dirtiest and skewed – x-rays that we have ever received from any dental office. Is this why you don't put your name on them? In America, it is against the law not to. Is it also against the law for a dentist not to put his name on the patient's x-rays in Israel, which is also a country that is governed by English Common Law? Dentists rely upon tooth x-rays to tell whether or not their patients are developing cavities. Tooth decay is detected by whether or not there are shadows on the teeth in the x-rays. The Bite-Wing x-rays you gave me are so dirty that one section of them has what looks like a large black tree superimposed upon my teeth! [See attached x-ray photo #3].

As far as your comment goes that I am "threatening" you. How absurd! I am doing what any decent reasonable person will do in order to protect their best interests.

As far as your comment goes that I "baselessly assumed" and had an "unwarranted adversarial tone" that you were not going to give me a refund without asking you first if you will give me one, again, how absurd! I based my judgment upon my personal life experience with you that, while I was in your dentist chair, you IGNORED me whenever I tried to tell you something VERY IMPORTANT – like I am in PAIN and I cannot BREATHE. So, my evaluation of you and tone of my e-mail to you was completely appropriate and totally normal. That you even mentioned this shows what an arrogant self-righteous individual you are.

Regarding your false accusation that I am being feisty, I do not comprehend, understand, or know why, if you are such

a peace loving person, you didn't just refund our money already but instead opted to send us your highly offensive and utterly nonsensical e-mails. It ought to be obvious and apparent to any two-year-old that we are NOT interested in ever seeing you again for any reason. So the fact that you ask us if we want to see you again in your e-mails is just a front to vent your uncalled for hostility towards us. Let's get something straight for the record: First of all, I am the one who got physically harmed and emotionally hurt here, not you! Second of all, it is us who rejected you not you who rejected us. Third of all, you say YOU are OVERWHELMED. Why? Because we told you the TRUTH!

We noticed the P.S. addition to your e-mail below you did not send a copy of it to our debit Visa card company. How interesting! [See attached pdf file containing your P.S. addition to your e-mail.]

You wrote: "P.S. To contact us before this afternoon you have to call the office (065752560)"

No! We will NOT contact you by phone so that you can fill our ears with verbal crap. There is no hiding here. Everything we say back and forth to one another has to be done in writing so that what gets said gets documented.

Yes of course without a doubt, we are choosing your option two, which is a refund in the amount of US\$164.38 (this is the amount you withdrew from our online banking account on October 31, 2014).

We are looking forward to seeing our refund posted into our online banking statement within a reasonable time. And if as you say, you are a person who hates to fight, then we will receive the refund from you shortly.

Sincerely yours,

Elana and Michael Laham

1 Attached Images

