

**From:** Michael Laham <mmandel2012@aol.com>

**To:** itzik.shoah <itzik.shoah@poalim.co.il>

**Date:** Mon, Aug 3, 2015 12:00 pm

---

3 August 2015

To: Itzik Shoah, Manager

Bank Hapoalim

Karmiel Branch

Tel: 04-9900746, 054-4976252

E-mail: [itzik.shoah@poalim.co.il](mailto:itzik.shoah@poalim.co.il)

WHY are you refusing to permit us to withdraw our pension check from the United States, Check Number 10117076, in the amount of \$2,588.34, which we deposited in to our account at your bank, on 5 July 2015?

We are looking forward to your reply.

Please refrain from sending us any phone text messages (SMS) as our phone is not working properly with regard to receiving any texts. You sent us a text already and we were NOT able to READ it.

Sincerely Yours,

Michael Steven Laham and Elana Laham