


Bank of Israel
 בנק ישראל

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Contact The Bank of Israel



The Bank deals with a wide range of subjects. People approaching the Bank are asked to communicate by e-mail to the appropriate division where possible.

If possible, please submit photocopies or scanned images of all the relevant documents; this will enable your query to be handled more efficiently. Some matters, such as information on representative exchange rates, may be dealt with by telephone. In addition, enquiries may be addressed directly to the Office Holders in the Bank.

Additional phone numbers:

In lieu of 02-655-2XXX and 1-212-200-XXX, the Jerusalem offices of the Bank of Israel can also be reached via 073-2042-XXX. The last three digits remain the same in all cases.

Contact us:	
Offices of the Bank of Israel	
Jerusalem	Address: 3 Kiryat Hamada St (Building D, 12th floor) Har Hotzvim, Jerusalem
	Mail: P.O.Box 780, 91007 Jerusalem, Israel
	Tel: 02-655-2211 (From abroad: 972-2-655-2211)
	Fax: 02-652-8805 (From abroad: 972-2-652-8805)
Tel Aviv	Address 1: 37, Lillienblum St. (Corner of Nachalat Benjamin St.)
	Address 2: 20, Yavne St. (Banking Supervision and Computer Dept.)
	Mail: P.O.Box 1604, 61015 Tel-Aviv
	Tel: 03-564-0610
	Fax: 03-570-3518
Complaints on Banking Services and Information on Banks	
Public Complaints Officer, Banking Supervision Dept.	Mail: P.O.Box 780, Jerusalem
	Tel: 1212-200680
	Fax: 02-666-9077
	E-mail: pniyotz@boi.org.il
Restricted Checking Accounts	
Restricted Accounts and Customers (automatic answering service)	Tel: 02-373-1000 or *23352
Enquiries	Tel: 1212-200427
	Fax: 02-655-2424
Media Enquiries	
The Spokesperson's Office	Tel: 02-655-2712
	Fax: 02-652-8812
	E-mail: spokesman@boi.org.il
State Loans	
Public Enquiry Unit, State Loan Administration	Mail: P.O.Box 1604, Tel-Aviv
	Tel: 03-566-3366
	Fax: 03-560-3518

	E-mail: milvot@boi.org.il
Zahav system and clearing house	
Payment and settlement systems	E-mail: infops@boi.org.il
Information on Tenders in International Financial Institutions	
Information and International Relations Division	Tel: 02-655-2715
	Fax: 02-651-9123
Representative Foreign Exchange Rates	
Market Operations Department	Automatic answering service: 02-373-2000
	Tel: 02-655-2330
	Fax: 02-655-2160
Monetary Tenders	
Market Operations Department	Automatic answering Service: 02-655-2591
Queries about Data and Statistics	
Information and Statistics Department	E-mail: statistics@boi.org.il
Statistical Data on the Banking System	
Banking Supervision - The Reporting and Information Unit	Tel: 02-655-2447
	Fax: 02-655-2159
Purchases of Bank Publications	
The Publications Unit	Tel: 02-655-2767
	Fax: 02-666-9767
	E-mail: matilda.kahn@boi.org.il
Authentication Service	
Infrastructure and Operating Systems Division	Tel: 02-6552256 (from abroad 972-2-6552256) 02-6552276 (from abroad 972-2-6552276)

List of Office Holders



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