



Essential Phone List

Emergency Hotlines

Information Request

Commissioner Message

Prosecution Division

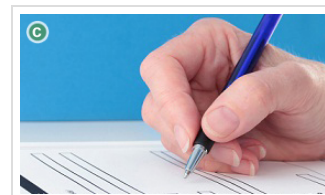
Criminal Information

Public Complaints Unit

The Public Complaints Unit handles complaints related to police conduct

24/6/2014 10:29 |

The Public Complaints Unit handles complaints dealing with inappropriate conduct by a policeman or improper conduct of the policing duties, as well as inquiries on various matters related to the conduct of the police.



The Public Complaints Unit within the district or the sub-district handles complaints lodged against policemen serving within the district's units. There is such a unit in each one of the districts and in the sub-districts under it.

The Public Complaints Unit under the National Headquarters handles complaints against policemen serving in the national units and against officers ranking from Chief Superintendent and higher. The unit is the professional authority guiding the public complaints officers throughout the nationwide complaints apparatus. The Public Complaints Unit under the National Headquarters also functions as an appellate instance for the decisions of the investigating officers and the district public complaints officers.

The decisions of the sub-district public complaints officer may be appealed to the district officer, and the decisions of the district public complaints officer may be appealed to the Public Complaints Unit under the National Headquarters.

The Public Complaints Unit reports to the Deputy Police Inspector-General and, along with the National Comptroller Unit makes up the National Auditing and Public Complaints Unit.

Like Sign Up to see what your friends like.