From: ctoinfo <ctoinfo@loc.gov>
To: 'Michael Laham' <mlandel2012@aol.com>
Cc: ctoinfo <ctoinfo@loc.gov>
Subject: RE: TG #59075
Date: Thu, Mar 24, 2016 2:04 pm

Ms. Laham,

   We do not correspond about eCO login issues in writing. Please contact our office and will assist with logging into eCO. Please download the latest verion
Of Mozilla Firefox or use Internet Explorer.

   Please use a PC - Internet Explorer browser or a Mac - Firefox browser. Please do not use (IPAD, Google, Google Chrome, Bing, AOL, MSN, Yahoo) etc.
Mac users: Google Chrome and Safari are not compatible browser(s) with our website and need to download the Firefox Browser at (www.mozilla.com)!

Regards,

CTO

From: Michael Laham [mailto:mlandel2012@aol.com]
Sent: Wednesday, March 23, 2016 4:17 PM
To: ctoinfo
Subject: Re: TG #59075

TO CTO:

AT THIS POINT OF **WEIRDNESS**

I INSIST ON HAVING YOUR REPLY IN WRITING.

ALL OF YOUR PREVIOUS CORRESPONDENCES WITH ME HAVE BEEN IN WRITING.

LOOKING FORWARD TO YOUR REPLY...VIA E-MAIL.

FROM ELANA LAHAM

-----Original Message-----
From: ctoinfo <ctoinfo@loc.gov>
To: 'Michael Laham' <mlandel2012@aol.com>
Cc: ctoinfo <ctoinfo@loc.gov>
Sent: Wed, Mar 23, 2016 9:42 pm
Subject: RE: TG #59075

Ms. Laham,

   I attempted to contact you twice today at 206-484-3109 on the eCO account (voice message says George Hayes) and left a voice mail.

I would like to call you to assist with resolving the issue. Please provide a valid phone number so we can talk.

Regards,

CTO

From: Michael Laham [mailto:mlandel2012@aol.com]
Sent: Wednesday, March 23, 2016 1:52 PM
To: ctoinfo; Copyright Information
Subject:

TO CTO and LG:

WHY IS THE GOVERNMENT COPYRIGHT OFFICE DISCRIMINATING AGAINST ME PERSONALLY???

BECAUSE SOME WEIRD THINGS ARE GOING ON THAT OUGHT NOT BE HAPPENING!!!

I used both safari and chrome browsers and entered your eco website just fine.
But when I used firefox (like you told me to) java script became an issue. HOW WEIRD.

I was able to sign in as a new user with a new password, user ID, and security questions before.
Now twice I tried to sign in as a new user using different new passwords, new user ID's, and new security questions.
But I keep getting a message that reads, "Someone else is using this password". HOW WEIRD.

What a coincidence that all three passwords just happen to be being used by someone else.
What are the odds in the universe that this can happen? HOW WEIRD.

ALL I WANTED TO DO WAS COPYRIGHT MY WRITING!
DO YOU HAVE AN ISSUE WITH MY WRITING?

YOU ARE GOING TO LET ME USE THE ECO WEBSITE IF I AM WRONG.
YOU ARE NOT GOING TO LET ME USE THE ECO WEBSITE IF I AM RIGHT.

LOOKING FORWARD TO YOUR REPLY,

ELANA LAHAM