

Reply-To: Compliance@homesteadsupport.com

To: [REDACTED]

Hello, You can contact our support team for technical assistance by our chat support or by calling our support line. Phone: (800) 986-0958 Mon-Fri 7:00am - 6:00pm MDT Sat-Sun Closed Chat: https://chatserver.homestead.com/#start_chat Mon-Fri 5:00am - 2:00pm MDT Sat-Sun Closed Regards, Homestead Compliance Team
On Sat Oct 22 04:03:33 2016, [REDACTED] wrote:

> To S. Williams,

>

> Thank you for your prompt e-mail reply to my e-mail inquiry.

>

> OK...

>

> About 15 minutes after I sent you my e-mail dated 10/21/16 my website

> and

> homestead - my website's hosting site - became available to reach

> again.

>

> Can you please give me a contact e-mail for your support team that

> does NOT

> have a no-reply address to it so I can contact them? This has never

> happened before so I'd like to know what happened?

>

> From Elana Laham

>

> On Sat, Oct 22, 2016 at 2:45 AM, S. Williams via RT <

> Compliance@homesteadsupport.com> wrote:

>

>> Hello

>> Thank you for your message. You have reached the compliance team.

>> Please

>> contact our support team as the compliance team is not able to

>> troubleshoot

>> technical matters.

>>

>> Regards,

>> Homestead Compliance Team

>>

>> On Fri Oct 21 13:18:29 2016, [REDACTED] wrote:

>>> To Whom It May Concern:

>>>

>>>

>>> Can you please tell me what is happening with my website?!

>>>

>>> When I go to click onto it the search engines show it on their web

>>> page

>>> but

>>> say www.bullcrapbusters.com's server DNS address could not be

>>> found.

>>>

>>> Also when I go to log in to Homestead the search engines show it

>>> on their

>>> web page but say homestead.com's server DNS address could not be

>>> found.

>>>

>>> See attachments 01A and 01B to this e-mail for details.

>>>

>>> I am paid up for this month.

>>>

>>> See attachments 37 to this e-mail for details.

>>>

>>> From Elana Laham

>>

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