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## THE BULLCRAP BUSTERS We Take The Bullying By The Horns

## **GONE POSTAL**



PART II

FEATURING THE KARMIEL POST OFFICE & MANAGERS HANANYA & RONI

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By Elana Laham © 2016 Elana Laham

Meanwhile, I had made two international shipment orders from the United States via POSTAL delivery to Israel.

On 10/7/16, Borderfree shipped from Macys one top to the Karmiel Post Office in Israel for delivery to me.

Attention BB Readers Attention BB Readers II Attention BB Readers III UPDATES 1/31/16 **UPDATES 3/8/16 UPDATES 3/9/16 UPDATES 3/25/16 UPDATES 3/28/16 UPDATES 5/16/16 UPDATES 6/15/16** UPDATES 7/21/16 **UPDATES 8/1/16 UPDATES 8/8/16 UPDATES 9/7/16 UPDATES 9/9/16** UPDATES 10/10/16 UPDATES 10/23/16 UPDATES 10/24/16 UPDATES 10/25/16 **UPDATES 10/26/16** UPDATES 11/6/16 **UPDATES 12/1/16 UPDATES 12/3/16 UPDATES 12/6/16** UPDATES 12/10/16 Home Songs of Inspiration Introduction Masks & Faces Society's Bully Playground Bully Enforcer Bully Clergy Bully Corporate Elite Bully

If the reader is interested in viewing the Macys Shipment Confirmation Invoice then please go to hyperlink <u>01A Macys Shipment</u> at www.bullcrapbusters.com.

On 10/17/16, Borderfree shipped from Lands End one raincoat to the Karmiel Post Office in Israel for delivery to me.

If the reader is interested in viewing the Lands End Shipment Confirmation Invoice then please go to hyperlink <u>01B Lands End</u> <u>Shipment</u> at www.bullcrapbusters.com.

I had been following the progress of these two parcels. But suddenly there was no longer any UPDATED tracking information on them and they had not arrived at there destination. So on 10/22/16, I sent an e-mail inquiry to Macys and Lands End expressing my concern that these orders no longer had any tracking information regarding there whereabouts.

The following is the e-mail I sent to Macys:

"My Order #X1248662991 Tracking#LX311115546US...was shipped from the United States on 10/7/16. 10/10/16 was the last time anything was posted about its progress...It is now 10/22/16...Can you please tell me what is going on with this parcel?"

On 10/22/16, Macys sent the following e-mail to me:

"...I assure you that your package is on its way to your shipping address. You may expect your order within 13-22 business days from the date it shipped from Borderfree."

If the reader is interested in viewing the Macys e-mail chain then please go to hyperlink <u>02A Macys 1st Inquiry</u> at www.bullcrapbusters.com.

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The following is the e-mail I sent to Lands End:

"My Order #108508273 Tracking#LX311127306US...was shipped from the United States on 10/17/16. 10/18/16 was the last time anything was posted about its progress...It is now 10/22/16...Can you please tell me what is going on with this parcel?"

On 10/22/16, Lands End sent the following e-mail to me:

"...It is in transit to you. Delivery time for the order is 11-17 business days from the day it is placed."

If the reader is interested in viewing the Lands End e-mail chain then please go to hyperlink <u>02B Lands End 1st Inquiry</u> at www.bullcrapbusters.com.

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Elite Bully

An entire month passed from the date of shipment for both parcels but neither one of the packages had been delivered to me.

So on 11/10/16, I sent a follow-up e-mail inquiry to Macys and Lands End expressing my concern that these items were LOST.

The following is the e-mail I sent to Macys:

"My Order #X1248662991 Tracking#LX311115546US...was shipped from the United States on 10/7/16.

I have ordered many-a-packages internationally but have never ever had any of them get LOST."

I have waited the 22 business days. The packages never ever came. So

I am requesting a full refund for the merchandise I never received plus a full refund for the shipping fee being that the parcel was never ever delivered to me in a timely manner, or at all."

On 11/10/16, Macys sent the following e-mail to me:

"I've sent a notification to Borderfree to track the package...you will receive an e-mail update once the investigation has been completed."

On 11/11/16, I sent the following e-mail to Macys:

"...I awaited the allotted time frame that I paid my shipping fees for in order to receive the package in a timely manner but I never ever got it. So...I am requesting a full refund – both shipping and merchandise fees for this order, which I am entitled to being that the 22 business days have already passed and I have no package."

If the reader is interested in viewing the Macys Tracking Showing No Arrival of Order as of 11/10/16 then please go to the following hyperlinks at www.bullcrapbusters.com.

03A Macys Borderfree 04A Macys Globegistics 05A Macys USPS <u>06A Macys Israel Post</u>

On 11/13/16, Macys sent the following e-mail to me:

"I've processed a refund for the item, including the shipping and handling fees...a refund of ILS 163.30 will reflect to your MasterCard..."

If the reader is interested in viewing the Macys e-mail chain then please go to hyperlink 07A Macys 2nd Inquiry Full Refund at www.bullcrapbusters.com.

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The following is the e-mail I sent to Lands End:

"My Order #108508273 Tracking#LX311127306US ... was shipped from the United States on 10/17/16.

I have ordered many-a-packages internationally but have never ever had any of them get LOST."

I have waited the 17 business days. The packages never ever came. So I am requesting a full refund for the merchandise I never received plus a full refund for the shipping fee being that the parcel was never ever delivered to me in a timely manner, or at all."

On 11/10/16, Lands End sent the following e-mail to me:

"I have contacted Borderfree...we will refund the item if it is indeed

## lost."

On 11/11/16, I sent the following e-mail to Lands End:

"...I awaited the allotted time frame that I paid my shipping fees for in order to receive the package in a timely manner but I never ever got it. So...I am requesting a full refund – both shipping and merchandise fees for this order, which I am entitled to being that the 17 business days have already passed and I have no package."

If the reader is interested in viewing the Macys Tracking Showing No Arrival of Order as of 11/10/16 then please go to the following hyperlinks at www.bullcrapbusters.com.

03B Lands End Borderfree 04B Lands End Globegistics 05B Lands End USPS 06B Lands End Israel Post

On 11/11/16, Lands End sent the following e-mail to me:

"...we have informed Borderfree...you...are requesting a full refund."

If the reader is interested in viewing the Lands End e-mail chain then please go to hyperlink <u>07B Lands End 2nd Inquiry</u> at www.bullcrapbusters.com.

On 11/16/16, Borderfree sent the following e-mail to me:

"...we have refunded you in full."

A receipt showing a charge back to my MasterCard of ILS 398.40 accompanied the e-mail.

If the reader is interested in viewing the Borderfree e-mail then please go to hyperlink <u>07C Lands End Full Refund</u> at www.bullcrapbusters.com.

On 11/15/16, Macys full refund of ILS 163.30 for the missing parcel credited to my MasterCard.

On 11/18/16, Lands End full refund of ILS 398.40 for the missing parcel credited to my MasterCard.

If the reader is interested in viewing the charge back to my MasterCard then please go to hyperlink <u>07D Macys & Lands End Full Refunds</u> at www.bullcrapbusters.com.

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On 11/16/16, I got a strange text from a 0008263 number with no name on it that I was not able to send a reply to. How WEIRD!!! So I did NOT read the text and deleted the text but preserved the unknown number on a piece of paper. Then, I wrote on the piece of paper to both managers Roni and Hananya of the Karmiel Post Office the 0008263 number and a message in both Hebrew and English that read, "I did not read and deleted your text because you are an unknown number". Afterwards, I went to my Karmiel Post Office Box and dropped the note thru it onto the Karmiel Post Office's sorting mail office floor.

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On 11/24/16, I sent the following e-mail to Borderfree regarding both the Macys missing parcel and the Lands End missing parcel:

"To Borderfree...

"I was wondering if you will inform me as to what happened to them."

On 11/24/16, Borderfree sent the following e-mail to me:

"Your Lands End Order #108508273 Tracking #LX311127306US and your Macys Order #X1248662991 Tracking #LX311115546US were LOST.

We have issued refund to you. Please place a new order."

If the reader is interested in viewing the Borderfree e-mail chain then please go to hyperlink <u>08 Borderfree Lost Parcels</u> at www.bullcrapbusters.com.

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On 11/24/16, I went to my Karmiel Post Office Box to retrieve my weekly mail. What I found in it were two notices from the Karmiel Post Office. The first one stated that my Macys package tracking #LX311115546US had arrived at the Karmiel Post Office on 11/24/16 and was waiting for me to pick it up. The second one stated that my Lands End package tracking #LX311127306US had arrived at the Karmiel Post office on 11/21/16 and was waiting for me to pick it up. Both items supposedly arrived at the Karmiel Post Office AFTER Borderfree already stated that both parcels were LOST, had already issued me REFUNDS for both packages, and had instructed me to place new orders. How WEIRD!!!

If the reader is interested in viewing the two Notices in my post office

box then please go to the following hyperlinks at www.bullcrapbusters.com:

<u>09A Notice Macys</u> 09B Notice Lands End

If the reader is interested in viewing the two Notices on the Internet then please go to the following hyperlinks at www.bullcrapbusters.com:

<u>09C Notice Macys</u> 09D Notice Lands End

As of this write up I am now in the midst of a shove-of-war. The Karmiel Post Office keeps shoving "pick up your packages" notices into my post office box and I keep shoving them onto the Karmiel Post Office's sorting mail office floor. I will most likely be involved in this shove-of-war back and forth paper scuffle for the next fourteen days, which is the period of time I have to retrieve these parcels.

Bullies are NOT invincible. They all have an Achilles Heel – VULNERABILITY. They all have a BOUNDARY they dare not cross if they expect to get away with their bullying.

The Karmiel Post Office KICKED ITS OWN BUTT IN WITH ITS OWN BOOT by refusing to abide by the boundary of, "Thou shall not mess with internationally shipped packages from big businesses abroad". Borderfree, Macys, and Lands End are furious with the Karmiel Post Office for denying me my orders. No doubt managers Hananya and Roni have not only tarnished Israel Post's reputation, but they are going to have to pay what it cost for round trip shipping fees from America to Israel and from Israel back to America due to the fact that they via the Karmiel Post Office deliberately refused to deliver my packages to me for the simple reason that I refused to take rude for nothing crap from them and their staff. [See the web page entitled "Gone Postal Part I Updates 12/1/16" of the BullCrap Busters website for details].

And no, I am not going to retrieve these parcels from the Karmiel Post Office because I am not going to risk getting tossed out of the Karmiel Post Office after I claim them for having had the audacity to give the Karmiel Post Office's bully cowards back their own medicine for bullying me [See the web page entitled "Gone Postal Part I Updates 12/1/16" of the BullCrap Busters website for details].

And no, I am not going to retrieve those parcels from the Karmiel Post Office since I am not willing to relieve them of escaping their own predicament of poetic justice of being in trouble with the Israel Post for tarnishing their reputation and of owing Borderfree for round trip shipping fees on both packages. Anyway, Borderfree already issued me a refund for both orders being lost.

[See the web page entitled "Gone Postal Part III Updates 12/6/16" of the BullCrap Busters website for the conclusion of this write up].