

**Lands' End Customer Care** <internationalorders@landsend.com>  
Reply-To: internationalorders@landsend.com  
To: [REDACTED]

Sat, Oct 22, 2016 at 5:35 PM

Dear Elana Laham,

Thank you for your e-mail to Lands' End regarding your Order #108508273. .

We apologize that the tracking is not giving any updated information. It is in transit to you. Delivery time for the order is 11-17 business days from the day it is placed. Once it gets closer to you it will be updated.

If you have any further concerns or questions please contact us. We appreciate your patronage, and hope to continue to serve you in the future.

Sincerely,

Mary K.  
International Customer Service  
Lands' End  
www.landsend.com  
1-608-935-6170

To receive exclusive Lands' End offers and news, sign up for our email updates:  
<http://www.landsend.com/csemail/>



--Original Message--

From: [REDACTED]  
Date: 10/22/2016 06:19 AM  
To: InternationalOrders@landsend.com  
Subject:

To LandsEnd:

My Order Number 108508273 Tracking Number LX311127306US for (1) Womens' Plus Outrigger Fleece Lined Jacket was shipped from the United States on 10/17/16. 10/18/16 was the last time anything was posted about its progress. According to that date it was in transit from Elmhurst USA.

See attachments 01A, 01B, 01C to this e-mail for details.

It is now 10/22/16. I do not want to miss interception of it at the post office here in Israel.

So can you please tell me what is going on with this parcel?

From Elana Laham