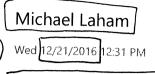
Re:



To:'בת אל רסקאי <raskayb@moc.gov.il>;

Address is:

Karmiel, Israel

Good Luck sending any correspondence to above contact address as KARMIEL BRANCH POST OFFICE is REFUSING to SEND OUR MAIL to US!!!

Contact Phone Number is:

Please refrain from calling us. As we already told you in our e-mail dated December 20, 2016, ALL CORRESPONDENCES BETWEEN US MUST BE DOCUMENTABLE - IN WRITING.

From Elana Laham and Michael Laham

From: בת אל רסקאי <raskayb@moc.gov.il>

Sent: Tuesday, December 20, 2016 1:23:01 PM

To: 'mslaham

Subject: FW:

Greetings,

Confirms with thanks the receipt of contacting our office.

To process your request you must write address and a contact telephone number.

Best regards,

Batel raskay

Ministry of Communications Division Doar



סימה טל :From

Sent: Tuesday, December 20, 2016 11:12 AM

To: בת אל רסקאי Subject: FW:

דוברות משרד התקשורת : Trom:

Sent: Tuesday, December 20, 2016 10:30 AM

To: סימה טל **Subject:** FW:

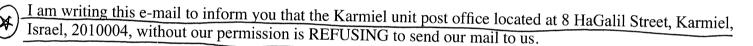
From: Michael Laham [mailto:

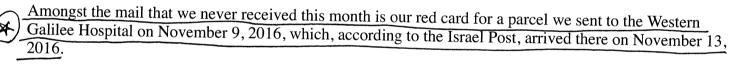
Sent: Monday, December 19, 2016 5:34 PM

To: <u>internet@postil.com</u> **Cc:** דוברות משרד התקשורת

Subject:

To Whom It May Concern:





See attachments 0B and 0C to this e-mail for details.

In addition, according to the Boeing Retirement Service Center our December 1, 2016, pension check was mailed from the United States to our old P.O. Box Karmiel, Israel 2161002.

See attachment 13 to this e-mail for details.

We never received it. We are most concerned about the Boeing pension check as it is mailed to us on a monthly basis with a monetary value of United States Dollars, and we LIVE on this money from month to month. The American bank that issues these retirement checks does NOT do direct deposit services or wire transfers into our Israeli bank. So these annuity checks can only reach us via the mail system.

Last month the Karmiel unit post office without our permission also REFUSED to deliver two internationally shipped parcels to us. One was from Macys via Borderfree and the other was from Lands End via Borderfree.

See attachments 01, 01A, 01B, 02A, 02B, 03A, 03B 04A, 04B, 05A, 05B, 06A, 06B, 07A, 07B, 07C, 07D, 08, 09A, 09B, 09C, 09D to this e-mail for details.

Re: - Michael Laham



Moreover, we noticed that when we went to the Karmiel branch post office to check to see if we got any mail a metal partition was hanging over our post office box covering almost the entire inner portion of it. Is this metal "thing" some sort of "code" in post office lingo not to deliver our mail to us?



After what transpired between the Karmiel branch post office and us we REFUSE to enter the Karmiel unit post office ever again.

See attachment 12 to this e-mail for details.

Instead we have removed ourselves from any further business dealings with them. Our old Karmiel post office box (Karmiel, Israel, 2161002, is expiring on December 31, 2016. As of November 9, 2016, we have a new post office box (Karmiel, Israel 2160501 at the Lav Karmiel branch post office.

See attachments 10A and 10B to this e-mail for details.

According to the Boeing Retirement Service Center our December 1, 2016, pension check was cancelled, reissued, and mailed from the United States to our new P.O. Box Karmiel, Israel, 2160501 on December 15, 2016.

See attachment 13 to this e-mail for details.



We are citizens of Israel. According to Israeli law it is forbidden for the Karmiel unit post office to without our authorization DETAIN our mail.

See attachment 14B to this e-mail for details.



If we do not receive the re-issued December 1, 2016, pension check by December 31, 2016, and if the Karmiel post office does not start sending the rest of our mail to us IMMEDIATELY, we will PURSUE LEGAL ACTION against the Israel Post (Respondent Superior) for allowing them to continue to deliberately deny us our mail, most importantly our monthly Boeing checks.

For every Boeing pension check that we fail to receive as a result of the Karmiel post office refusing to do their job of delivering our mail to us we will sue the Israeli Post for US\$, which is the monetary value of each and every monthly retirement check. Plus any other related costs such as filing court charges and lawyer fees.



Furthermore, we are demanding that NO ONE who works for the Karmiel unit post office ever come to either one of our homes again for any reason. They have been harassing us by coming to our residences uninvited at any and every hour of the day and night, knocking loudly and repeatedly on our front doors, and rattling our doorknobs in an attempt to enter our homes!!!

See attachment 11 to this e-mail for details.

We will NOT accept any ORAL reply from you - NO phone calls or texts or in person meetings. We will YES accept any written documentable reply from you - YES e-mails or letters with your company's letterhead and a name with title and signature on it.

Most Sincerely Yours,

Elana Laham & Michael Laham