



(no subject)

1 message

To: Pniot_haifa@clalit.org.il

Cc: zehavitha@clalit.org.il

Sat, Oct 14, 2017 at 6:44 PM

To Whom It May Concern:

CLALIT ISRAELI HEALTH CLINIC

According to the Misrod Rishui (Department of Licensing) I have to pass an eye exam in order to convert my American Driver's License into an Israeli Driver's License. It states on the Tesef Yarok (Green Form) that a Stamp (signature) from any EYE DOCTOR (Optometrist or Ophthalmologist) is all that is required to perform the eye test for me.

Ever since I was six years old, when I had to undergo eye surgery to correct cross-eyed vision, I have had what is known as myopic vision, which means my two eyes do not work together. But it was never an issue in the United States. I drove in my birth country (the United States) for forty years and have always had a perfect driving record.

I got the Green Form from Taldot (an optician shop of optometrists). But they were not able to administer the eye exam for me as they do not know what myopic vision is and so do not know how to adjust their eye test for people who have myopic vision. They referred me to my health clinic.

I called my health clinic, the Clalit customer service line at *2700, and told them I had to make an appointment with an eye doctor who can speak ENGLISH and who is familiar with MYOPIC VISION so he or she can administer the eye exam for me so I can obtain my Israeli Driver's License.

On September 28, 2017, @ 6:00 p.m., Clalit sent me to the office of eye doctor Albert Gregak.

The secretary at the front desk took 25 shekels from me as payment for a specialist fee and swiped my Clalit card into the Clalit computer system.

See attachment 02 receipt of payment for details.

At the beginning of my visit with doctor Albert Gregak I discovered that he does not speak English. Oh Great! So I had to communicate with him in my rudimentary Hebrew what I was there for and I showed him the portion of the Green Form that requires an eye doctor to fill out for the eye exam requirement. He took the Green Form and along with it my Clalit card to enter into the Clalit computer system. He then gave me an eye exam. During the

eye exam he did not take into consideration that my eyes work separately not together. When I attempted to remind him that I have myopic vision he kept insisting I have double vision. "No! I do not see one object twice." I tried to tell him. "I simply have two eyes that do not work together." But he was not listening to me. He was too busy interrupting and shouting. After that he told me we were finished. When I asked him why he had not filled out the eye exam portion on the Green Form he told me, "Because you have to see an optometrist for that". I argued with him that at the beginning of our visit I had already told him that I was there to have him fill out the eye exam portion of the Green Form and that the Green Form says that I can see any eye doctor. To no avail! He was too busy interrupting and shouting... again!! Finally, in disgust I shouted back at him in Hebrew, "If you do not listen then you do not know!!!" and I threatened that if he did not give me my money back I will report him to his boss for being a thief. He had the secretary at the front desk refund my money to me and I left with the eye exam portion on the Green Form still being blank.

See attachment 03 Green Form I Can See Any Eye Doctor for details.

I called the Clalit customer service line at *2700...again and told them I had to make another appointment with an eye doctor who can speak ENGLISH and who is familiar with MYOPIC VISION so he or she can administer the eye exam for me so I can obtain my Israeli Driver's License.

On October 11, 2017, @ 10:50 a.m., Clalit sent me to the office of eye doctor Michlin.

The secretary at the front desk swiped my Clalit card into the Clalit computer system.

An eye doctor assistant swiped my Clalit card into the Clalit computer system for the second time.

The eye doctor Michlin swiped my Clalit card into the Clalit computer system for a third time.

At the beginning of my visit with her I discovered that she does not speak English, either. Oh...my...God!! So I had to communicate with her in my rudimentary Hebrew what I was there for and I showed her the portion of the Green Form that requires an eye doctor to fill out for the eye exam requirement. I informed her that the Green Form says that I can see any eye doctor. She not only refused to give me an eye exam, she refused to fill out the eye exam portion on the Green Form, and she refused to offer me an explanation as to why she was not willing to do so. When I asked her why her answer to me was, "Lama... Cacha (Why...Because)!" "Lama, Cacha (Why Because)"?! I exclaimed. Disgusted I told her, "You are not interested in helping people...only in collecting money for yourself." To my astonishment she was like a zombie. She had no response...no reaction...no reply to me. I left with the eye exam portion on the Green Form still being blank.

See attachment 03 Green Form I Can See Any Eye Doctor for details.

Why are CLALIT EYE DOCTORS not willing to PERFORM the eye exam necessary to fulfill the requirement of the Israeli Department of Licensing?

Why are CLALIT EYE DOCTORS not willing to EXPLAIN why they are not willing to perform the eye exam necessary to fulfill the requirement of the Israeli Department of Licensing?

Why do CLALIT EYE DOCTORS not KNOW what myopic vision is?

Why are CLALIT EYE DOCTORS not willing to RESEARCH what myopic vision is?

WOW!!!

**THANKS TO CLALIT NOT CARING ABOUT
THE NEEDS OF ITS PATIENTS
ONLY ABOUT THE WANTS OF ITS DOCTORS
I WILL NOT BE ABLE TO GET MY ISRAELI DRIVER LICENSE**

DO NOT PATRONIZE CLALIT!!!

Enjoy your negative publicity on the Internet as I am exposing you on my website for refusing to do your job so that I can obtain my Israeli Driver's License for the entire Internet world to know about.

Go to (URL) www.bullcrapbusters.com and click on web page (html) Updates 10/14/17 to see what the entire Internet world is reading about you.

However, if you decide to do your job by providing me with an English speaking eye doctor or an English translator for the eye doctor who will conduct an eye exam for my myopic eyes for the Israeli Department of Licensing then I will make positive posts about you on my website for the entire Internet world to know about.

See attachment 06 web page for details.

I have a popular website. It has been on the top of the first page under the search phrase of "bully's ruses" on all three major search engines of Google, Yahoo, and Bing since May 2015 thru October 2017

and counting...

See Attachments 40A thru 40F Google, Yahoo, and Bing Internet search engine web pages for details.

From Elana Laham

[REDACTED]
[REDACTED]

9 attachments

