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“FROM: CYNTHIA M. COLE, PRESIDENT
SOCIETY OF PROFESSIONAL ENGINEERING EMPLOYEES IN
AEROSPACE (SPEEA)

Boeing Benefits (Focal) contacted the N...
Group Health with your concerns.

...the Boeing Benefits Focal said if you s...
Health (all the bed bug letters that Group...
postmarked 6/29/06, 7/18/06, 8/3/06, and 8/17/06) and were willing to
share them, he would like to read the letters to get a better sense of how
Group Health has responded to you.

That is the next step. The Boeing Benefits Focal was not convinced yet
that Group Health did all that they could do.”

* * *

October 18, 2006

“TO: BOEING BENEFITS FOCAL
C/O CYNTHIA M. COLE, PRESIDENT
SOCIETY OF PROFESSIONAL ENGINEERING EMPLOYEES IN
AEROSPACE (SPEEA)

I wish to inform you of the unbelievable treatment Group Health gave
to me, where the doctor that I saw turned a simple case of ringworm into
a threat to my health. I told the doctor repeatedly not to prescribe to me
any medication with steroids, but he gave me steroids anyway and lied
about it. I contracted a huge red rash on the skin of my right breast as a
result of the steroids I was given against my will. ACCORDING TO
THE ENGLISH DICTIONARY THE WORD ALLERGIC IS DEFINED
AS, “A REACTION TO A PREVIOUSLY ENCOUNTERED
SUBSTANCE RESULTING IN SKIN RASH” [See Random House
Webster’s College Dictionary, page 35]. In the subsequent visits to
Group Health to resolve the rash, all of the doctors I saw gave me a
misdiagnosis and/or no diagnosis. I believe they did this to cover up the
fact that I am allergic to steroids. In addition, they all refused to put in
my medical file that I am allergic to steroids!

Due to the above, we demanded a monetary reimbursement for all of
the co-payments that I had to make for the five visits to Group Health. I
will be happy to give you copies of my receipts for these disservices. We
also demanded a refund for all of the useless and harmful drugs that

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