





## > Community Announcements



Oct 11, 2022

## **Related Conversations**



I just received the following announcement from the Regional Manager of Homestead:

"Hello Elana LaOra,

We want to make you aware that this Wednesday (10/12) and Saturday (10/15), there will be scheduled maintenance. This may either result in a brief period of downtime (15-20 minutes) or up to 2 hours of latency issues.

During this maintenance window, the editing of Homestead websites may be inaccessible and your websites may experience downtime. All operations, including editing websites, publishing content, and viewing websites will resume immediately after our maintenance window.

We apologize in advance for any inconvenience this may cause but will have service resumed as quickly as possible."

website forms doreen9970 posted 11 hours ago

 $\Box 0$ ሰ በ Problem



## New additional website Last response by todd h 12 hours ago





cant access my store /... Last response by todd\_h 16 hours ago

 $\Box 1$ ሰ በ Problem



Sitebuilder Plus: Add a... Last response by elyzabethv 2 day

Article

Where is my Website?

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Changes not publishing

Can I duplicate the wh...

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elyzabethv 2 days ago

Last response by

Domain Pointing

jody0248 3 days ago

Last response by

Problem

Question

Secretary

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Question

Question

Question

Last response by elyzabethv 3 days ago

Last response by

Last response by

Last response by elyzabethy 4 days ago

elyzabethv 3 days ago

Website - Take Down

elyzabethv 3 days ago

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For the last two years my BullCrap Busters Website both the URL and the html have been censored off of both Yahoo and Bing search engines. Homestead said the search engines are doing this. I contacted the search engines and they said they are not doing this.

I have been a patron of Homestead for nine years now but I have not ever received a notice that Homestead is going to perform a scheduled maintenance.

I love Homestead. Homestead has the best tools.

So my question is -

Is this a new procedure from Homestead?

Or

Does this really mean that my website is going to be censored off of the web, altogether, forever?

See <u>www.bullcrapbusters.com</u> the home page for details.

Elana Laham (name changed to LaOra) Author of the BullCrap Busters Website

Question • Updated 2 minutes ago

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## Responses



18 days ago

Hello Elana,

I'm actually the one who sent this email, at the request of our engineering team. They are simply switching over to a different set of servers and have to move the content of all of our customer's websites from one center to another. It has nothing to do with your website specifically and will not take your website offline for long. Nothing will change afterward. You've never seen an email like this because this is not something that we have to do often. I believe the last time might have been 2012.



Elyzabethv, when you say "simply"? It has been over 24 hours of no service for me.

Like Reply 9 days ago



todd\_h 🚳

703 Messages • 26.7K Points

We do apologize for the service disruptions and issues. I do see you have contacted support, unfortunately there is not much else I can provide here but I can report that services are restored as of right now.

Like Reply 9 days ago



Todd H.,

Are you telling Homestead's customer Edgar 6303 that if his website does not come back on the web Homestead cannot do anything about it because services have been restored since Homestead's maintenance is now over?

If this is what you are communicating this does not make any sense because Homestead is our web hosting company since we pay Homestead to host us on the web. So if any issues arise in which a website for whatever reason is not on the web it is for Homestead to solve such a problem.

Like Reply 2 minutes ago

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Reply to this comment here...

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